Strategies and Plans for the AMS Services 2016 - 2017
These Are Our Services

- **Tutoring**: Get that mark.
- **Speakeasy**: Need to talk?
- **Safewalk**: You don't have to walk alone.
- **Vice**: Find your balance.
- **Food Bank**: Give when you can. Take when you need.
- **Advocacy**: On your side.
- **Volunteer Avenue**: Level up.
Service-Wide Goals

• Review operating models of all Services
• Develop and integrate feedback mechanism/surveys into all Services
• Conduct Services wage review for paid staff - Services Leadership, Safewalk, Tutoring
• Tailored outreach initiatives - RezLife, Greek System, ‘This Month’, Services campaigns
2016 - 2017

• New Group Tutoring Partnerships - AUS, Pharmacy, CUS expansion, and Athletics rework
• Development of a group and appointment tutoring hybrid for WUSC & MasterCard students
• Review tutoring residence model
• Creation of tutoring prep nights with undergraduate societies & student services
• Ongoing professional development for tutors with emphasis on skills/understanding
2016 - 2017

• Review training with a focus on motivational interviewing, more interactive workshops, and better integration of peer support and outreach teams

• Creation of the ‘Canadian Peer Support Network’ to support smaller Student Unions across Canada in the development of their own peer support services
2016 - 2017

- Address abuse of Service via new policies and outreach efforts (i.e. Advisors)
- Execute new Football partnership that will likely take the form of a third walking team on busier nights
- Conduct a physical accessibility review of Safewalk vehicles
2016 - 2017

- New partnerships with AMS Food & Beverage and food vendors & Dietician in residence
- Introduction of fresh produce
- Providing free or subsidized food preparation courses to clients
- Development of nutrition education passives
- Foodbank move to room 2131 in the Nest
2016 - 2017

- Creation of university roadmap that helps students navigate UBC advocacy offices
- Targeting of students services for academic appeals
- Time-sensitive outreach
- Integration of peer support framework
2016 - 2017

Volunteer Avenue
Level up.

• Creation of a centralized platform that houses all volunteer opportunities
• Expanding volunteer opportunities to include VCH, SAC, CCEL, and research opportunities
• Creation of WUSC subdivision
• Consultation review
• Creation of monthly newsletter by Volunteer Team
The overarching goal for the upcoming year is the successful creation and launch of the newest AMS Service. This entails:

- Finalizing a support model
- Current provider feedback
- Creation of a referrals process
- Consolidated research database
- Volunteer recruitment and training
- Creation of peer dialogue sessions
- Faculty collaboration
Questions?

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