

BYLAW 9: THE OMBUDSPERSON**1. Powers and Duties**

The Ombudsperson shall:

- (a) be responsible for investigating and reporting to Council or the appropriate member of the staff of the Society or the Executive, any reasonable complaint or question that an active member has with the Society and its organizations;
- (b) be responsible for the resolution of any such complaint referred to in Bylaw 9(1)(a) where possible;
- (c) recommend a course of action to Council or any of the Society's organizations where such action is necessitated;
- (d) represent or cause to be represented any active member in approaching the University on individual matters;
- (e) have access through the President or Managing Director to all records, minutes, documents or other such materials of the Society needed to perform the duties of the Ombudsperson's office;
- (f) be a non-voting member of Council and all committees of the Society;
- (g) have such other duties as are outlined in the Bylaws and the Code or assigned by Council from time to time.