



AMS SERVICES

PRESENTATION TO COUNCIL 03 AUGUST 2016

Strategies and Plans for the AMS Services 2016 - 2017

These Are Our Services



Tutoring

Get that mark.



Speakeasy

Need to talk?



Safewalk

You don't have to walk alone.



Vice

Find your balance.



Food Bank

Give when you can. Take when you need.



Advocacy

On your side.



Volunteer Avenue

Level up.

Service-Wide Goals

- Review operating models of all Services
- Develop and integrate feedback mechanism/ surveys into all Services
- Conduct Services wage review for paid staff - Services Leadership, Safewalk, Tutoring
- Tailored outreach initiatives - RezLife, Greek System, 'This Month', Services campaigns



2016 - 2017

Tutoring

Get that mark.

- New Group Tutoring Partnerships - AUS, Pharmacy, CUS expansion, and Athletics rework
- Development of a group and appointment tutoring hybrid for WUSC & MasterCard students
- Review tutoring residence model
- Creation of tutoring prep nights with undergraduate societies & student services
- Ongoing professional development for tutors with emphasis on skills/understanding



Speakeasy

Need to talk?

2016 - 2017

- Review training with a focus on motivational interviewing, more interactive workshops, and better integration of peer support and outreach teams
- Creation of the 'Canadian Peer Support Network' to support smaller Student Unions across Canada in the development of their own peer support services



Safewalk

You don't have to walk alone.

2016 - 2017

- Address abuse of Service via new policies and outreach efforts (i.e. Advisors)
- Execute new Football partnership that will likely take the form of a third walking team on busier nights
- Conduct a physical accessibility review of Safewalk vehicles



2016 - 2017

Food Bank

Give when you can. Take when you need.

- New partnerships with AMS Food & Beverage and food vendors & Dietician in residence
- Introduction of fresh produce
- Providing free or subsidized food preparation courses to clients
- Development of nutrition education passives
- Foodbank move to room 2131 in the Nest



2016 - 2017

Advocacy

On your side.

- Creation of university roadmap that helps students navigate UBC advocacy offices
- Targeting of students services for academic appeals
- Time-sensitive outreach
- Integration of peer support framework



2016 - 2017

Volunteer Avenue

Level up.

- Creation of a centralized platform that houses all volunteer opportunities
- Expanding volunteer opportunities to include VCH, SAC, CCEL, and research opportunities
- Creation of WUSC subdivision
- Consultation review
- Creation of monthly newsletter by Volunteer Team



Vice

Find your balance.

2016 - 2017

The overarching goal for the upcoming year is the successful creation and launch of the newest AMS Service. This entails:

- Finalizing a support model
- Current provider feedback
- Creation of a referrals process
- Consolidated research database
- Volunteer recruitment and training
- Creation of peer dialogue sessions
- Faculty collaboration



Questions?

604 822 9949

services@ams.ubc.ca

AMS Student Nest 3103