

AMS SERVICES

REPORT TO COUNCIL 24 FEB 2015

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AMS Student Nest 3103

February Report to Council

These Are Your Services



Tutoring

Get that mark.



Speakeasy

Need to talk?



Safewalk

You don't have to walk alone.



Food Bank

Give when you can. Take when you need.



Advocacy

On your side.



Volunteer Avenue

Level up.



2015 - 2016

Tutoring

Get that mark.

- New partnership opportunities with faculties and constituencies:
 - Commerce Undergraduate Society
 - Physics Undergraduate Society
 - First Year Engineering (via Faculty of APSC)
- Continued to improve the quality of coordinated and ongoing training initiatives
- Working with HelpHub to continue growing the 1-on-1 aspect of the tutoring service



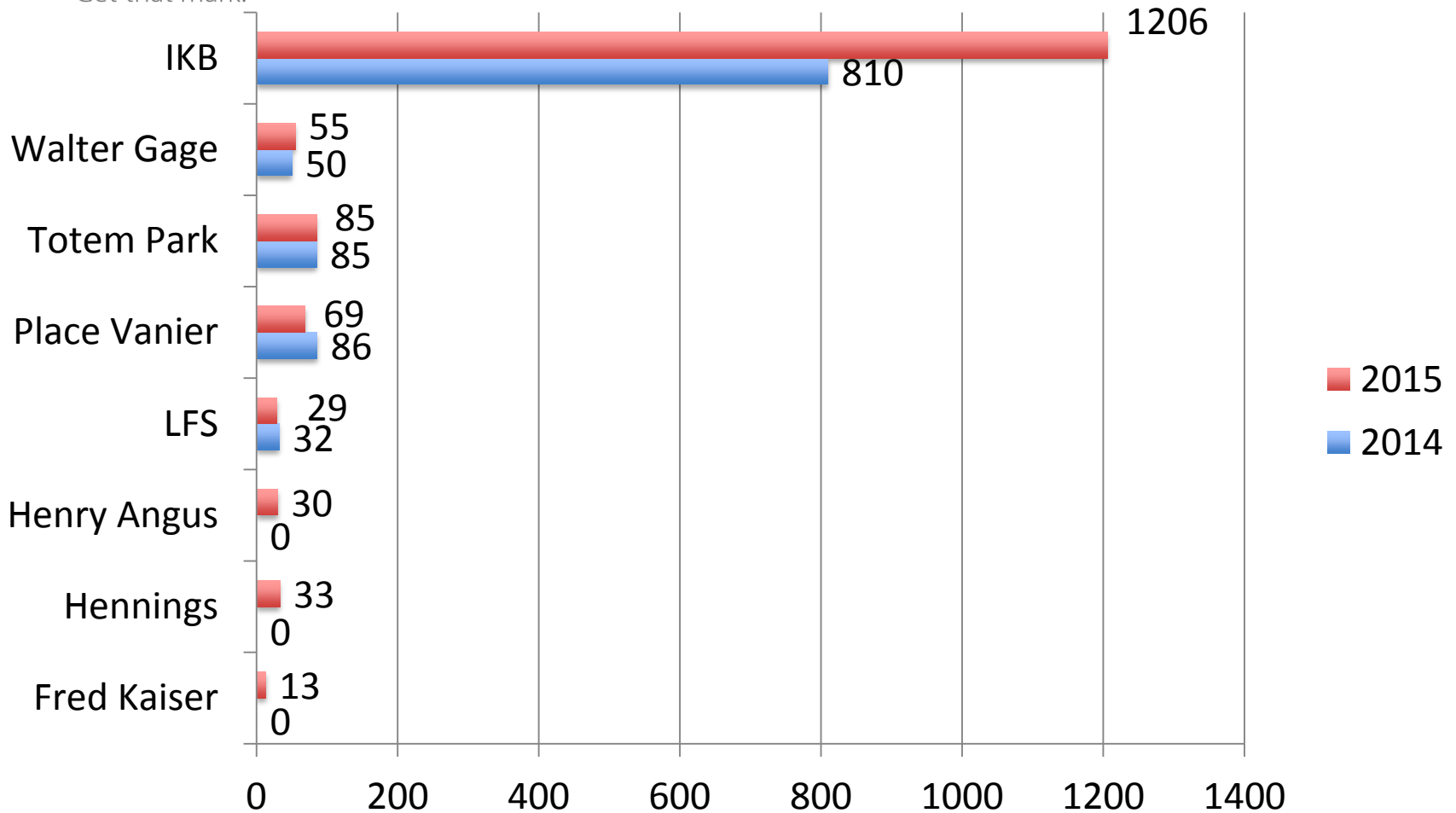
Total Visits Sept – Nov 2015: 1,520

Total Visits Sept – Nov 2014: 1,063

Usage Rates

Tutoring

Get that mark.



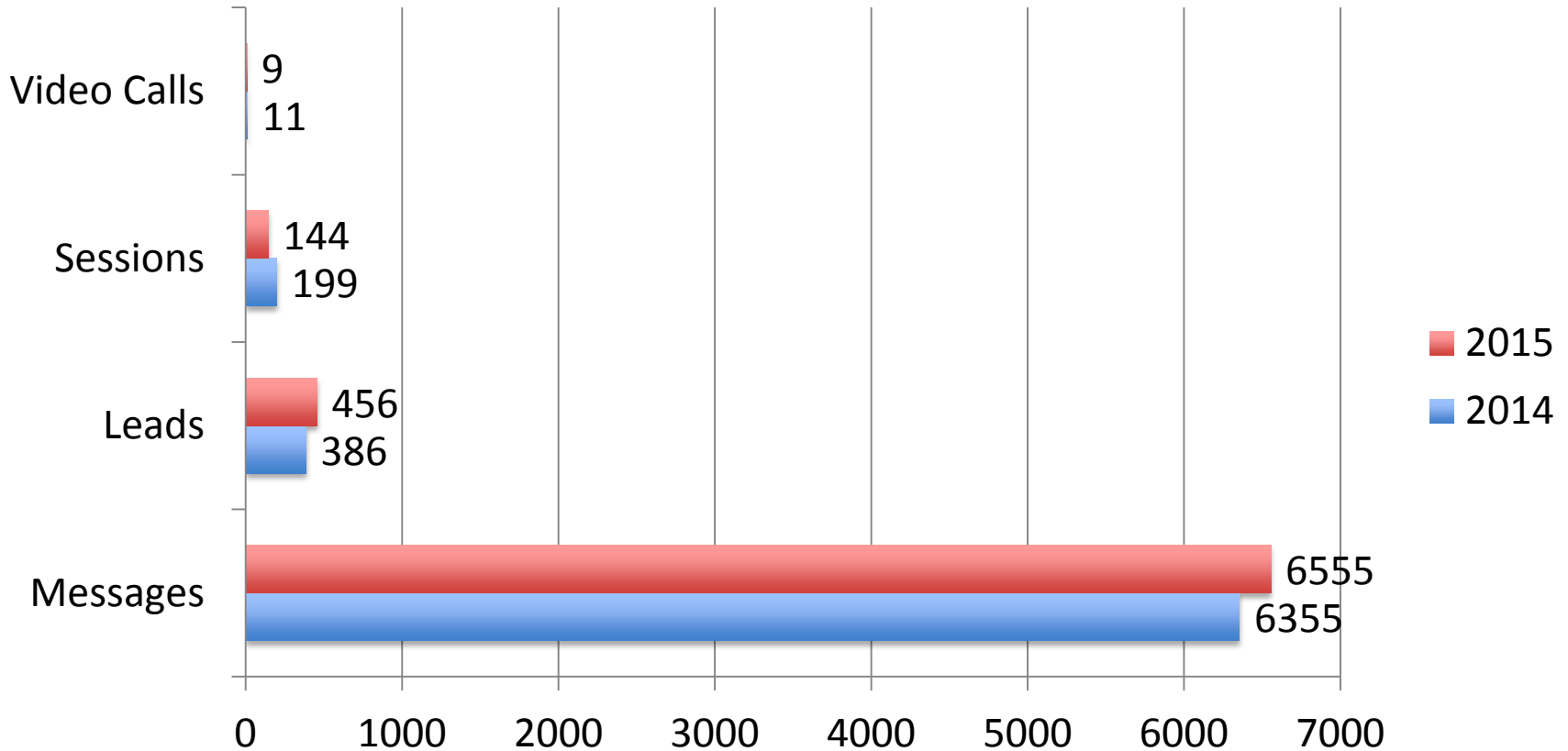


Tutoring

Get that mark.

Total Sessions Sept – Dec 2015: 144
Total Sessions Sept – Dec 2014: 199

Usage Rates



Total Revenue Sept – Dec 2015: \$7,973.50



2015 - 2016

Speakeasy

Need to talk?

- Successfully completed the transition into their new space
 - Enhanced safety procedures associated with new operational layout
- Continues to expand outreach initiatives
 - Expanded their volunteer structure to include a **outreach team** in addition to their **peer support team**



Speakeasy

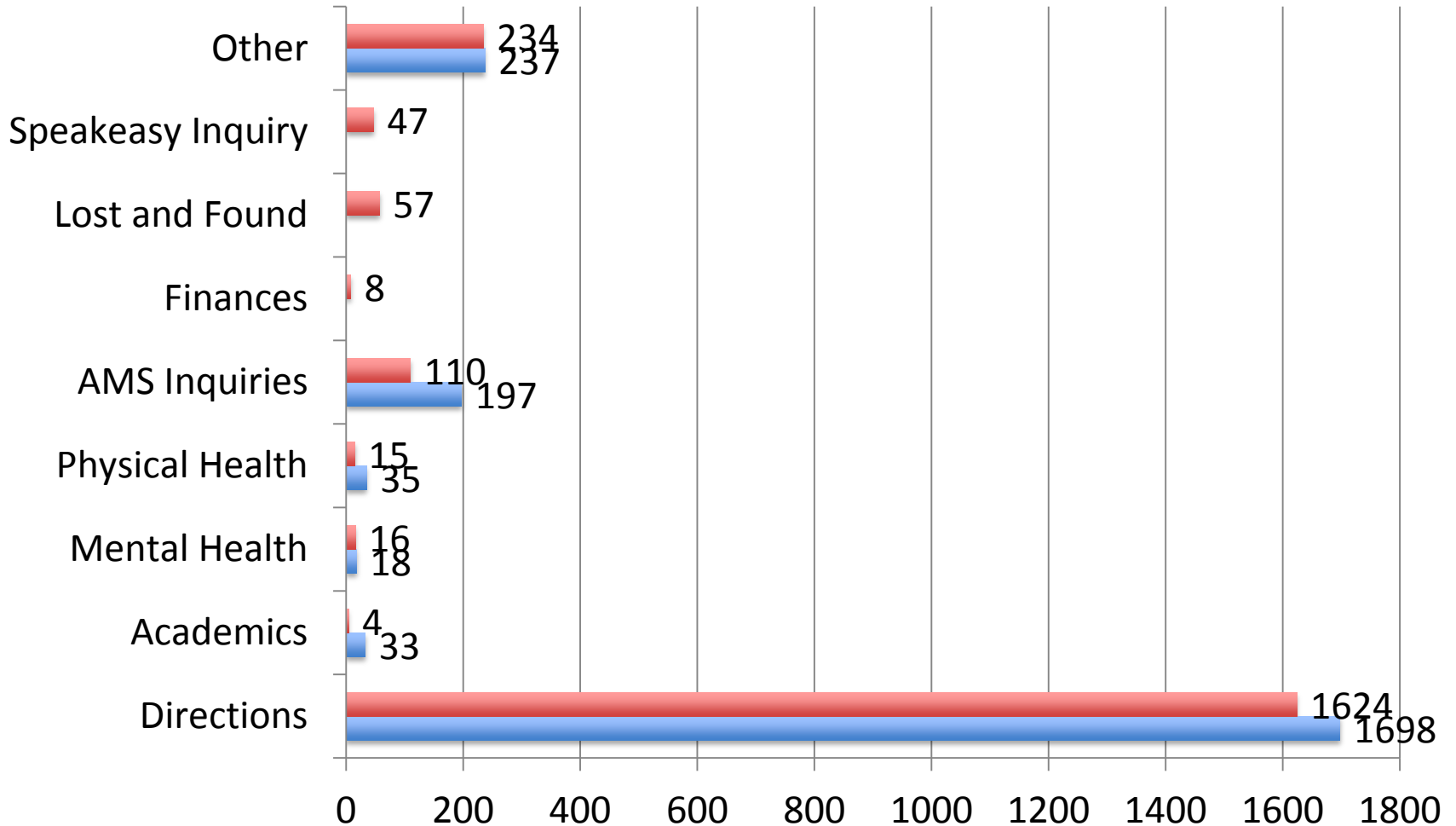
Need to talk?

Total Visits Sept – Dec 2015: 2,115

Total Visits Sept – Dec 2014: 2,218

Usage Rates

■ 2015 ■ 2014





Total Drop-In Sept – Dec 2015: 59

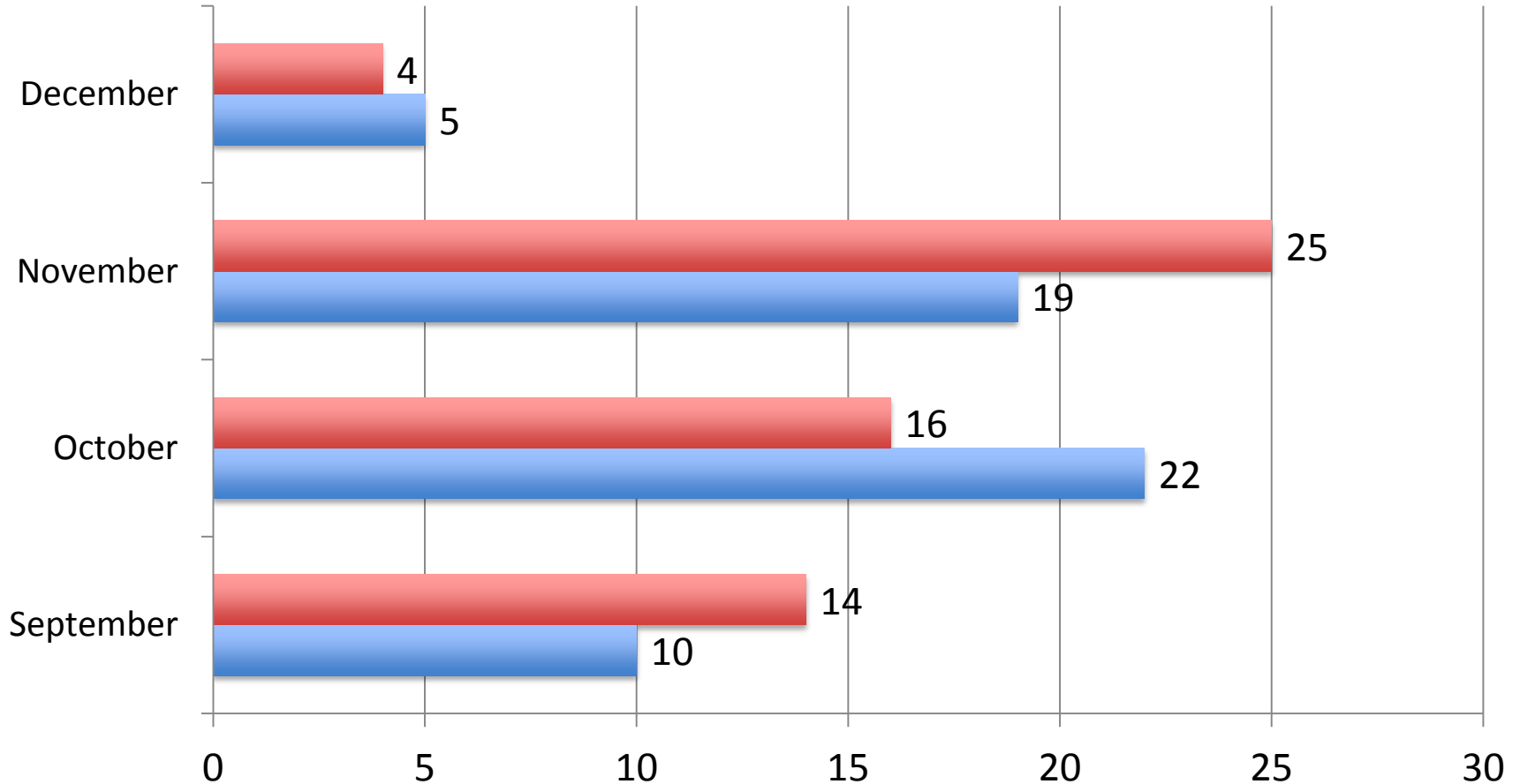
Total Drop-In Sept – Dec 2014: 56

Usage Rates (Peer Support)

Speakeasy

■ 2015 ■ 2014

Need to talk?





Safewalk

You don't have to walk alone.

2015 - 2016

- Finalized new training material in line with operational changes
- Continued to increase exposure of the service through various outreach initiatives on campus
- Explored potential integration of an online transfer booking system / client facing app.
- Established usage guidelines that address concern of over usage / service abuse



Safewalk

You don't have to walk alone.

2015 - 2016

Safewalk reserves the right to refuse service if:

- *You appear to be under the influence of drugs or alcohol and cannot care for yourself*
- *There are concerns about the safety of our personnel or equipment*
- *You are travelling in a group of 2 or more to the same destination*



Safewalk

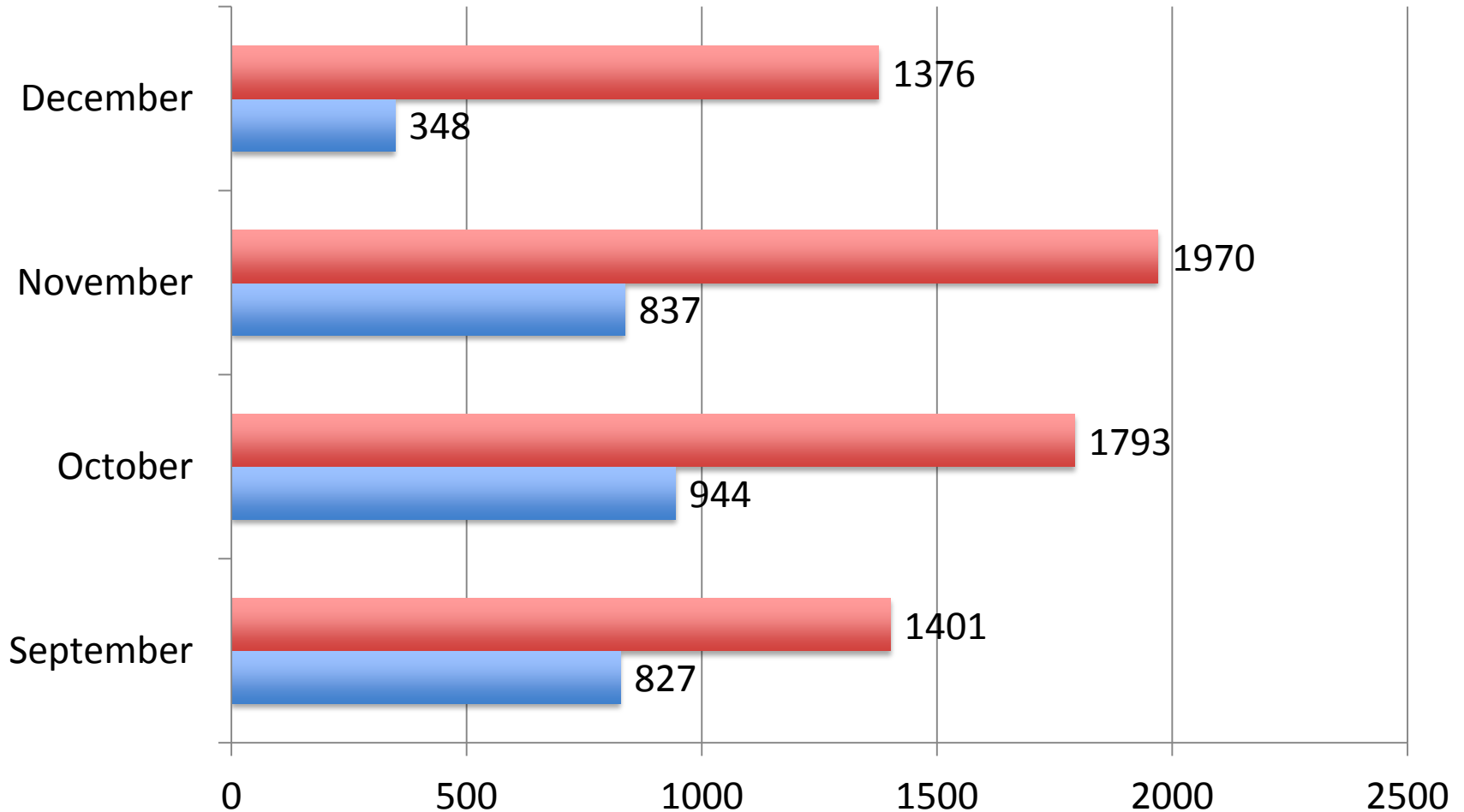
You don't have to walk alone.

Total Transfers Sept – Dec 2015: 6540

Total Transfers Sept – Dec 2014: 2956

Usage Rates

■ 2015 ■ 2014





2015 - 2016

Food Bank

Give when you can. Take when you need.

- Continued to work with existing funding partners while establishing many new relationships with campus and community groups
- Began working with AMS Purchasing & Stores / GFS to expand food offerings and food stock
- Completed the move into their new space SUB-42U
- Developed an **Outreach Team** in addition to their **Executive Team** of volunteers
- Raised \$1,356 through the Add-A-Dollar initiative in collaboration with AMS Food & Bev



Food Bank

Give when you can. Take when you need.

2015 - 2016

***\$1** donated to the AMS Food Bank allows us to
buy **\$3** worth of food.*



Food Bank

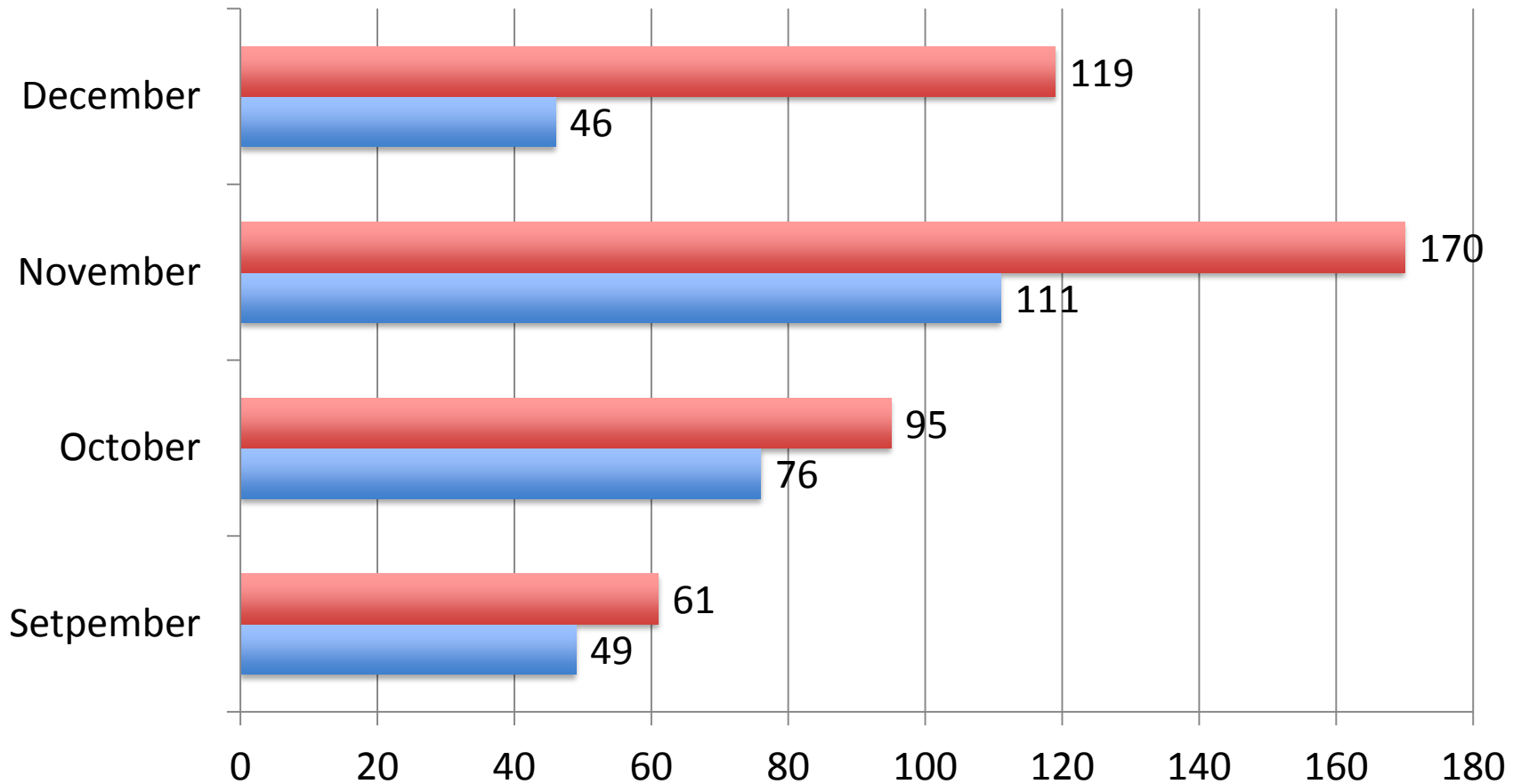
Give when you can. Take when you need.

Total Visits Sept – Dec 2015: 445

Total Visits Sept – Dec 2014: 282

Usage Rates

■ 2015 ■ 2014





2015 - 2016

Advocacy

On your side.

- Continued to assist students facing formal conflict with the university and refer out to AMS and UBC Ombuds offices as needed
- Explored the potential of forming a partnership with the Student Legal Fund Society
- Actively contributes to the UBC Student Academic Misconduct Process Review Committee



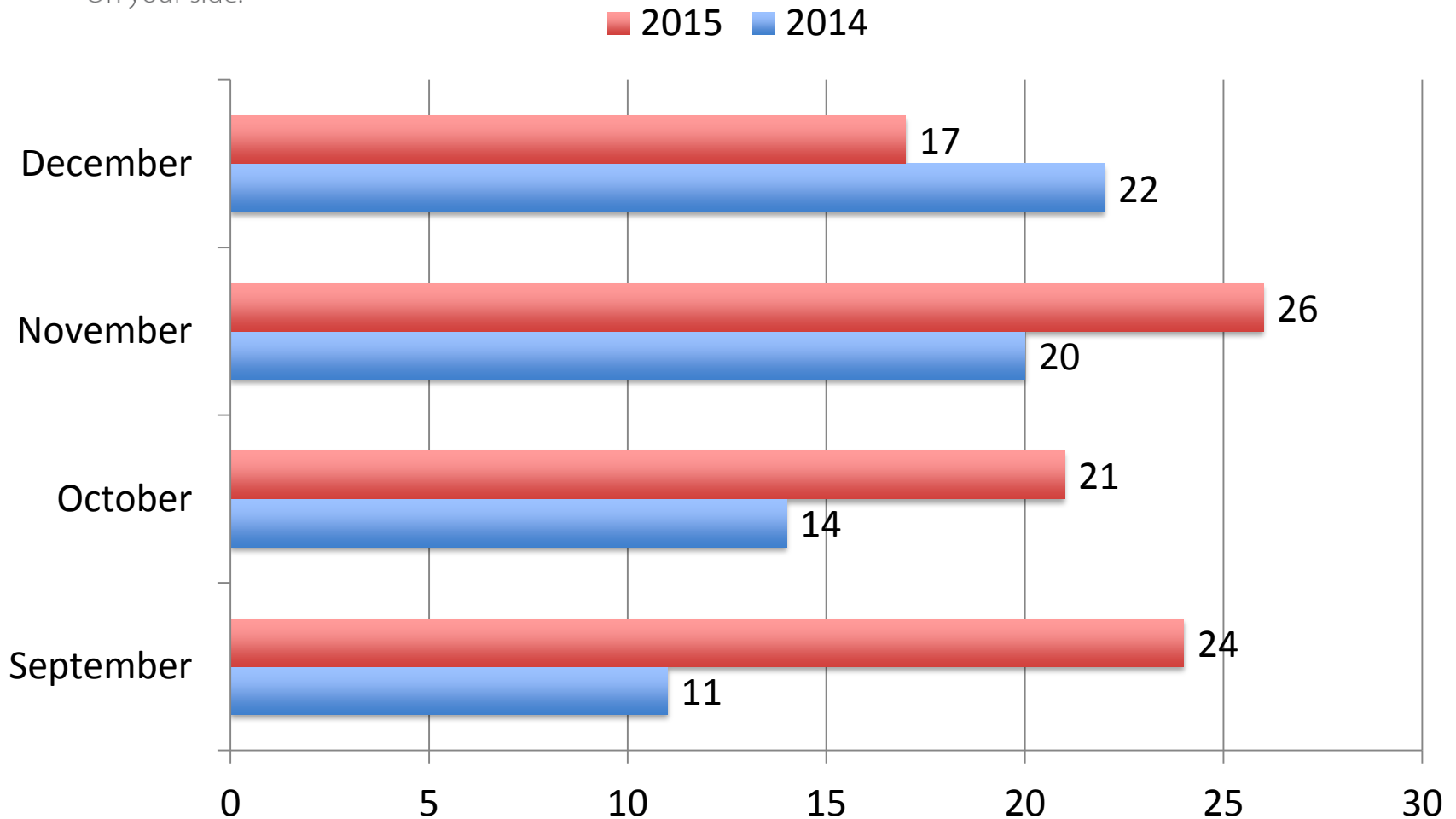
Advocacy

On your side.

Total Visits Sept – Dec 2015: 88

Total Visits Sept – Dec 2014: 67

Usage Rates





2015 - 2016

Volunteer Avenue

Level up.

- Continues to expand network of partnerships with local none-profits
 - Doubled the size of the October volunteer opportunities fair
- Established the AMS Volunteer Team as an arm of the Volunteer Avenue Service
 - Focuses on students seeking broad, short-term opportunities to get involved with campus & community



Total Visits Sept – Dec 2015: 83

Total Visits Sept – Dec 2014: 83

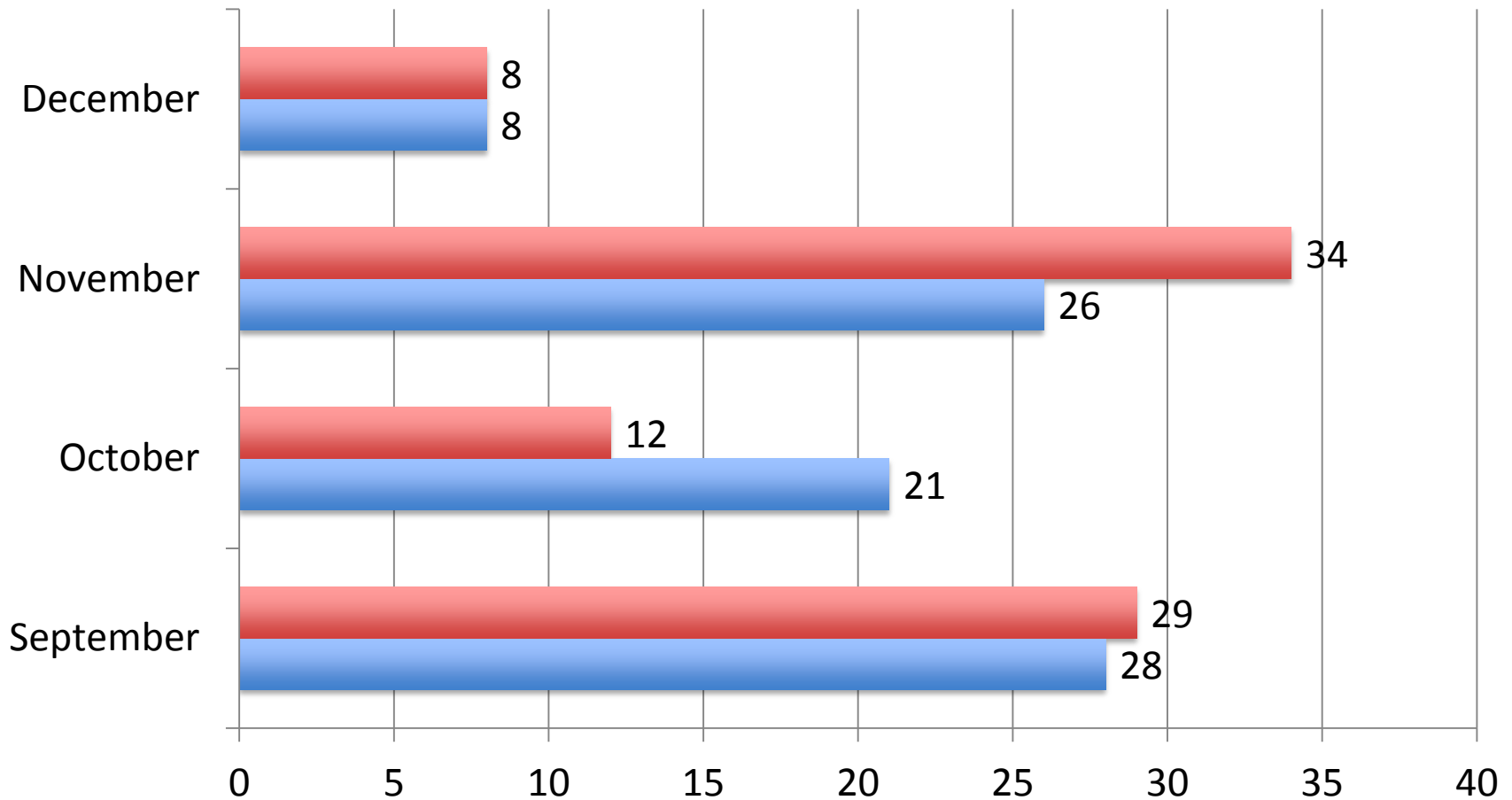
Usage Rates

Total Volunteer Team Subscribers: 212

Volunteer Avenue

Level up.

■ 2015 ■ 2014





Total Interactions Sept – Dec 2015: 10,994

General Focus

- Community engagement through campus talks & information sessions with various groups (both student and professional)
- “This Month at the Services” videos
- AMS Volunteer Team
- VICE Feasibility Study
- Safewalk Dispatch Replacement Project
- Foodbank Add-A-Dollar Campaign
- Turnover / transition / service continuity planning
- Introduction of an ongoing pro-d curriculum

