Increase use of service

- Speakeasy peer sessions from September 17th – Now: 120
  - Primarily undergraduate, and an even split between international and domestic students accessing our service

Student outreach

- Redefined our approach to student engagement
  - Reached students in all UBC undergraduate faculties
  - Collaborated with campus partners
  - Many peers coming into Speakeasy had found out about it through the work of our Outreach Team
Budget

- Utilized budget primarily for outreach, workshops, and training
- Smaller team was more effective and did not require as much financial resources

Moving Forward...

- Continue momentum of increased peer sessions by effective outreach, education, and campus collaborations.
- Focus resources to outreach initiatives and training
- Build onto relationship with UBC Counselling and the Wellness Centre
Tutoring Goal Update

Lower cost per student

- Increase drop-ins during group tutoring
- Increased presence felt on campus
- AMS Tutoring has helped students 1200 + times
- AMS Tutoring more attractive next year

On-going and relevant professional development for staff

- Staff were able to learn from one another and new strategies to improve the way they teach
Increase student satisfaction with service

- Analytics was deployed in September
- Evaluation forms deployed end of November for the new year
- Held one on one interviews with tutoring staff
- Many reccouring students
- Advocating for personal room along with E-Hub
eHub Goal Update

Research Platform

- Grant Approved
  - Next Steps

Growth

- $10,000 in Seed Funding Awarded—RBC Get Seeded
- 50+ interactions from appointments and one-on-ones
- Over 350 interactions this year
eHub Goal Update

Next Steps

- Pending Room Location in Nest Office Hours in 2019/2020
- Improve Awareness of Service—MarComm Dept.
- Entrepreneurship Boothing Fair – Fall 2019
Visits this year: 946*, 6% increase

Last year’s visits (by April): 891

*Technological error led to underestimate in # of visits
1. **Increase student donations**
   - Have had several fundraisers and food drives by students
     - Through student initiatives alone, we raised $10,000+
     - Hosted 2 large-scale, campus-wide food drives
       - Engaged over 800 students who participated through their organizations
       - Over 800 items donated
   - Donation Slot!
2. Increase Frequency of Special Events

- More unique opportunities
  - Hosted 2 large-scale food-drives with Greek System
  - Collaborated with Generocksity for a club fundraiser
  - Quesadilla Event with Alpha Gamma Delta Sorority
  - Boothed in First Year Residence for first time to increase student engagement
- Food for Fines with Parking and Libraries, Donate A Dollar, Trick or Eat with Meal Exchange continued
3. Increase monetary donations

- Gathered $16,000+ in donations through the year
- Biggest agreement in Foodbank history with the Office of the President
  - $10,000 guaranteed donation each year for food purchasing
  - + $15,000 additional per year, matching donations received
  - Agreement signed for 5 years
    - Thanks Santa!
Foodbank: Other Updates!

We Moved!
- Mural painted by UBC Student
- Welcoming environment
- Looking at creating tea and coffee station for clients
Foodbank: Other Updates!

UBC Wellness Grant

- Received $5000 in funding from UBC Wellness last summer to:
  - Host free summer workshops (5-part series)
  - Create educational brochure about healthy eating and fresh produce
  - $1500 leftover to purchase kitchen supplies for Holiday Hampers
Foodbank: Other Updates!

Increased Selection of Food Available

- Collaboration with Starbucks – Pastry Recollection Program
- More protein sources – boiled eggs, yogurt cups, tofu, sandwich meat
- Alternative dairy – almond milk
- Constant stock of hygiene products and feminine hygiene supplies
Foodbank: What’s Next?

For Next Year:

- Continue engaging students on campus
- Sustain all our relationships and create new ones
- Transitioning the service to be more than just a Food Bank – Resource Hub for Food Insecurity!
Vice Goal Update

Balancing student perception of recreational drugs

▪ Creating evidence-based resources around lesser-discussed substances & behaviors: Study drugs, MDMA, Tech Addiction
▪ Legalization of cannabis: safer use information together with legalities surrounding use (on campus, within residence, and provincially and federally)
▪ Added 3 new workshops to Vice’s menu (marijuana, tech addiction)
▪ Joint Rolling Masterclass: highly positive reception from attendees and news coverage, effective platform for dispelling myths

Enhance accessibility of service

▪ Mentorship intake increased from 2 (2018) to 10 (2019) with more development planned for next year
Vice Goal Update

Increase Volunteer Engagement

- Increased volunteer training to 2 rounds of training (the 2nd one being more streamlined, with volunteer input on what they’d like to be trained on)
- Provided more opportunities for internal leadership (social media manager position, representative for Substance Use Education Committee, project leaders)
- Merged group dialogue and mentorship roles to match demand from students
- Refined the internal training manuals by getting them approved by UBC Counselling Services
Direct role in harm reduction

- 2 Naloxone trainings

- Providing Naloxone kits free-of-charge to Greek Life Risk Managers, UBC party-related organizers, other Services Coordinators, etc

- Greater presence at party events: Vice Cube tent during Block Party: providing a safe zone for students while partying, had Naloxone kits on site with trained volunteers, provided chewing gum and blankets.
  → Very well-received, had 942 people visit tent throughout BP
Safewalk Goal Update

Continue and Expand Athletics Partnerships

- Continued partnership with UBC Men’s Football this year and are discussing expanding our collaboration going forward.
- Discussing collaboration with UBC Women’s Field Hockey and Soccer team for next year.

Collaborate with Campus Partners

- Working with constituencies, residencies and faculties to promote the service. Using our own promotional materials distributed to them and having Safewalk information included in periodic emails.
Safewalk Goal Update

Data Analytics Software

- Currently designing analytics software to use, set to be complete by the end of April.

Safewalk’s Future

- New Coordinator has been hired and transition is ongoing.
- Plan for Walking Team to take a more active role in campus safety to be implemented in Fall 2019
Advocacy Goal Update

Interpretation Services

- Moving into incorporating this service in other occasions besides hearings (preliminary meetings etc)

Hired new Advocacy Coordinator

- Volunteer from this year
- First year law student
Create campus partnerships

- Advocacy office has collaborated with the UBC Investigations Office, Advisory council for the director of investigations, and the UBC Ombudsperson
- Hoping to become more involved in the AMS as well

Next year goal:

- Expand outreach to international students
Thank you!

Questions?