

**CODE CHANGES 2019:
OMBUDSPERSON**

TO: Council
FROM: HR Committee
April 2019

Amendment to remove the power of the Ombudsperson to hear complaints from AMS staff members.

Additions are indicated by ***bold italics***. Deletions are indicated by striking through (~~like this~~).

SECTION II: COUNCIL, COUNCIL MEMBERS, AND OTHERS

Article 10. Ombudsperson and Advocacy Office

...

5. In addition to those powers and duties set out in the Bylaws, the Ombudsperson shall:

- (a) ~~be responsible for investigating and reporting to Council, or the appropriate member of the staff or the Executive, any reasonable complaint or question that a staff member of the Society has with the Society or its organizations, including but not limited to complaints or questions regarding the administration of the personnel procedures of the Society or the procedures themselves;~~
- (b) ~~be responsible for the resolution of any such complaint referred to in paragraph (a) above, where possible;~~

[and renumber]

- (c) make known to the Active Members ~~and the staff~~ of the Society that he or she is available for the hearing of complaints;

...

6. A report of the Ombudsperson, prepared ~~under the authority of paragraph (5)(a) above, or~~ under the authority of Bylaw 9(1)(a), shall be made available to all interested parties and to the President of the Society. If the President is an interested party, the report shall also be made available to another member of the Executive. If the Executive Committee as a whole is an interested party, the report shall also be made available to Council.

...

15. When approached by an Active Member in accordance with Bylaw 9(1)(a) ~~or by a staff~~

~~member in accordance with paragraph 5(a) above,~~ concerning complaints or questions related to the Society and its organizations, the Ombudsperson shall ensure that all reasonable steps have been taken within the appropriate Society organization or department before accepting the case.