



In addition to approving agendas and minutes, the committee covered the following items:

StudentCare Relationship with AMS & GSS

Bahareh from StudentCare gave a summary of StudentCare's relationship with the AMS and GSS. The Health and Dental Plan serves over 41,000 students, engages with all students on campus, and is one of the largest services in both scope, scale, and dollar amount that the AMS/GSS provides its membership. The plan was selected through a competitive review process, and StudentCare work with the AMS on managing the service. The reason why AMS have the plan is that private insurance is very expensive, especially in comparison to the AMS/GSS Health and Dental Plan. The Health and Dental plan was established by referendum and the 20th anniversary for the plan is January 2020. There are four key areas of coverage: health, vision, dental, and travel. Students can opt out of the plan if they can show proof of another insurance coverage.

TRG Relationship

Natasha from TRG gave a summary of TRG with the AMS. TRG is the middle person between the AMS and Pacific Blue Cross. In 2010, TRG was instrumental in the retention and financial model for the student plan. This ensures that the students plan never overpays on the benefits that it receives. An important point to note is that if there is an overpayment, the AMS is paid back from the insurance company.

Request for Approval (RFP)

Since the agreement we have with StudentCare is up for renewal, Keith, our Managing Director decided to conduct an RFP process to see rates in the market now. There were discussions regarding any potential conflict of interest between TRG and StudentCare such as similar shareholders. However, Natasha, the TRG Representative, rebutted the concern. The Committee also asked about the timeline for the RFP dropping due to the concern of missing the AMS and GSS referendum deadlines. Keith reminded the committee that this does not need to go to referendum. However, TRG said the RFP will likely end around Mid-February. The Committee agreed that the TRG Group Benefits & Pension Inc. be confirmed to conduct the request for proposal process to find the best combination of Plan provider & Plan administrator for the AMS/GSS Health and Dental Plan. TRG is to report to the committee on progress at the regular monthly meeting of the committee, contingent upon any potential conflict of interests

AMS/GSS Health and Dental Plan Survey Numbers

Bahareh and Sophia from StudentCare gave a presentation on their survey result. The survey is conducted between February 2019 – April 2019. The survey looks at four key pieces: communications, opt-out, coverage, and mental health. There were over 300 respondents to the survey.

Administrative Updates

Students can now be refunded through e-transfer as opposed to cheque.