Overview

- As per the triennial Services Review Recommendation:
  - *AMS Speakeasy and AMS Vice be consolidated into one Services and be re-named AMS Peer Support, in line with and similar to those employed by a majority of comparable student union/associated in Canada.*
Summary of changes

• Recombining Speakeasy and Vice back into a singular service, which will be renamed “AMS Peer Support”.

• This Service will have a structure similar to SASC—that is, two “branches”, with one focused on providing peer support sessions, and the other branch focused on Outreach and Education.

• This new Service will have a Coordinator, and two Assistant Coordinators (one focused on each branch).
Motivation for changes

- The landscape of mental health services on campus is changing (ex. Integrated health care, Campus Lightbox, Empower Me) - we need to adapt as well
- Speakeasy is weak on outreach, Vice is weak on peer support
- Efficiency and cost savings in Services
Proposed Structure

AMS Peer Support Coordinator

AMS Peer Support Assistant Coordinator - Peer Support
- In-person team lead
  - 5 TLs
  - 30 Peer Supporters

AMS Peer Support Assistant Coordinator - Education and Outreach
- Digital Team Lead
  - 2 TL
  - 10 Peer Supporters
- Substance Outreach Team (5)
  - Marketing
  - Event Planning/Workshops
- Mental Health Outreach Team (5)
  - Marketing
  - Event Planning/Collabs
KPIs

• KPIs:
  • Cost per interaction
  • Quality of interactions

• What we currently track:
  • Speakeasy: in-person appointments, interactions in bothing
  • Vice: Bothing interactions, people who attend our events (ex. Naloxone training)

• Upcoming stats to track:
  • In-person + online + phone appointments
  • People who attend our events
  • Interactions on social media
Change of Service

- In sum: nothing will be taken away.

- Current:
  - Speakeasy: In-person appointments, partnering with groups, bothing, social media
  - Vice: Events like Naloxone/Block Party, bothing, social media, partnering with groups

- Future: all of the above, as well as:
  - Online/phone support
  - Additional locations
  - Deeper integration into campus wellbeing community