AMS Peer Support
Overview

• As per the triennial Services Review Recommendation:
  • *AMS Speakeasy and AMS Vice be consolidated into one Services and be re-named AMS Peer Support, in line with and similar to those employed by a majority of comparable student union/associated in Canada.*
Summary of changes

• Recombining Speakeasy and Vice back into a singular service, which will be renamed “AMS Peer Support”.

• This Service will have a structure similar to SASC – that is, two “branches”, with one focused on providing peer support sessions, and the other branch focused on Outreach and Education.

• This new Service will have a Coordinator, and two Assistant Coordinators (one focused on each branch).
Motivation for changes

• The landscape of mental health services on campus is changing (ex. Integrated health care, Campus Lightbox, Empower Me) - we need to adapt as well
• Speakeasy is weak on outreach, Vice is weak on peer support
• Efficiency and cost savings in Services
Proposed Structure

AMS Peer Support Coordinator

- AMS Peer Support Assistant Coordinator - Peer Support
  - In-person team lead: 5 TLs, 30 Peer Supporters
  - Digital Team Lead: 2 TL, 10 Peer Supporters

- AMS Peer Support Assistant Coordinator - Education and Outreach
  - Substance Outreach Team (5): Marketing, Event Planning/Workshops
  - Mental Health Outreach Team (5): Marketing, Event Planning/Collabs
KPIs

- KPIs:
  - Cost per interaction
  - Quality of interactions

- What we currently track:
  - Speakeasy: in-person appointments, interactions in bothing
  - Vice: Bothing interactions, people who attend our events (ex. Naloxone training)

- Upcoming stats to track:
  - In-person + online + phone appointments
  - People who attend our events
  - Interactions on social media
Change of Service

• In sum: nothing will be taken away.
• Current:
  • Speakeasy: In-person appointments, partnering with groups, booting, social media
  • Vice: Events like Naloxone/Block Party, booting, social media, partnering with groups
• Future: all of the above, as well as:
  • Online/phone support
  • Additional locations
  • Deeper integration into campus wellbeing community
Questions?