



ams

— EST. 1915 —

AMS Peer Support

Overview

- As per the triennial Services Review Recommendation:
 - *AMS Speakeasy and AMS Vice be consolidated into one Services and be re-named AMS Peer Support, in line with and similar to those employed by a majority of comparable student union/associated in Canada.*

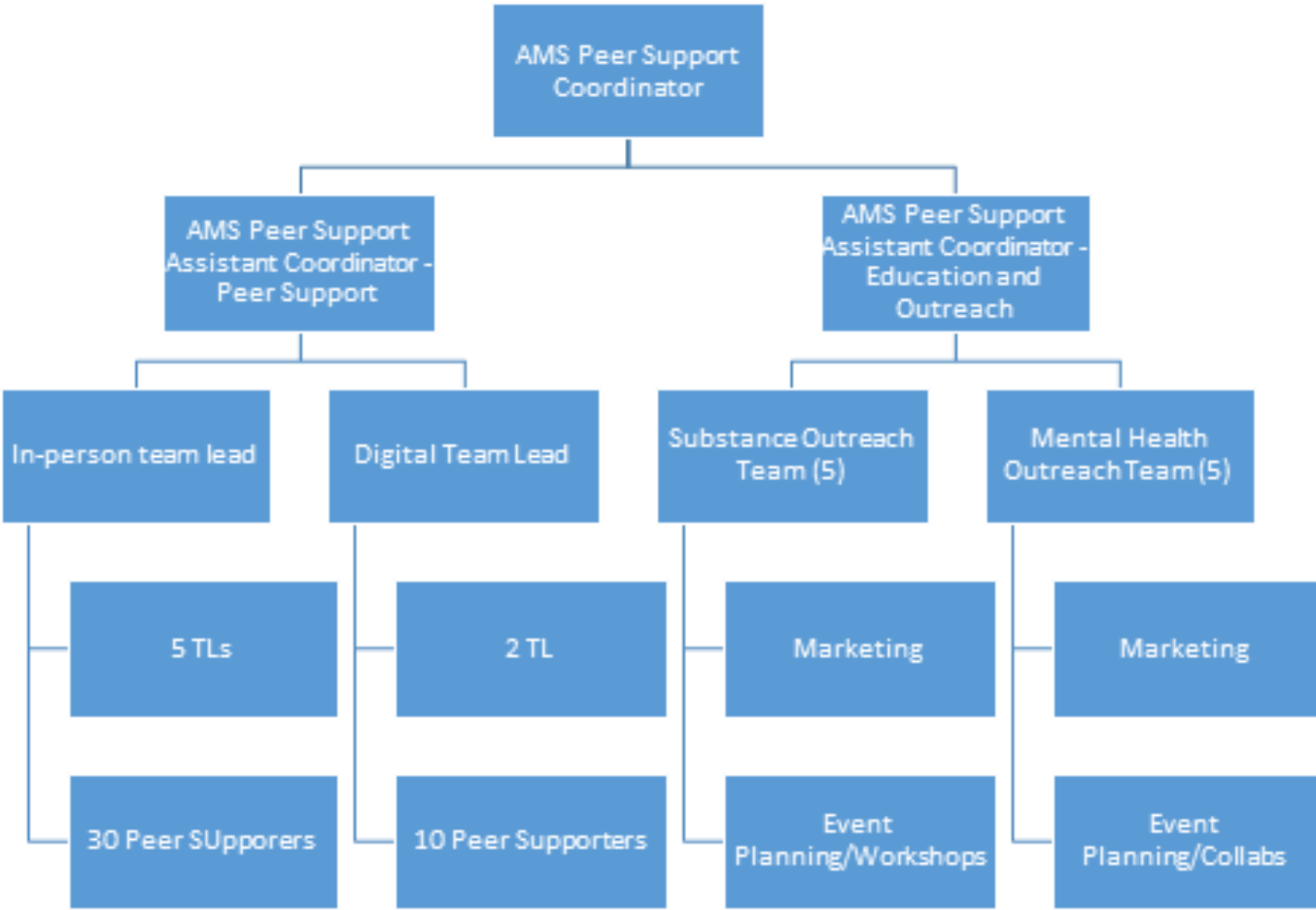
Summary of changes

- Recombining Speakeasy and Vice back into a singular service, which will be renamed “AMS Peer Support”.
- This Service will have a structure similar to SASC – that is, two “branches”, with one focused on providing peer support sessions, and the other branch focused on Outreach and Education.
- This new Service will have a Coordinator, and two Assistant Coordinators (one focused on each branch).

Motivation for changes

- The landscape of mental health services on campus is changing (ex. Integrated health care, Campus Lightbox, Empower Me) - we need to adapt as well
- Speakeasy is weak on outreach, Vice is weak on peer support
- Efficiency and cost savings in Services

Proposed Structure



KPIs

- KPIs:
 - Cost per interaction
 - Quality of interactions
- What we currently track:
 - Speakeasy: in-person appointments, interactions in boothings
 - Vice: Boothings interactions, people who attend our events (ex. Naloxone training)
- Upcoming stats to track:
 - In-person + online + phone appointments
 - People who attend our events
 - Interactions on social media

Change of Service

- In sum: nothing will be taken away.
- Current:
 - Speakeasy: In-person appointments, partnering with groups, booting, social media
 - Vice: Events like Naloxone/Block Party, booting, social media, partnering with groups
- Future: all of the above, as well as:
 - Online/phone support
 - Additional locations
 - Deeper integration into campus wellbeing community



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Questions?