AMS Food Bank Volunteer

Location: UBC Campus  
Employment type: Permanent  
Hours per week: 2hrs

The AMS Food Bank is an emergency food relief service for UBC students in need. We offer various non-perishable and perishable foods, personal hygiene supplies, and information on additional resources in and around Vancouver. We receive supplies from a number of generous sponsors, but otherwise rely on donations from students and staff to stock the food bank. We go by the motto of: give when you can, take when you need.

The demand of our service has been rapidly increasing, and COVID has only further exacerbated the issue. We are currently looking for volunteers to work regular shifts during our open hours to sign in clients, package hampers, and carry out some day-to-day tasks. The time commitment for general volunteers is a minimum of 2hrs/week during our regular hours (Mondays & Thursdays from 11pm-7pm). We are looking for volunteers who can begin volunteering from now until the end of August, or from now until the end of the school year.

What do we offer?

- Hands-on experience with alleviating food insecurity in our UBC community, especially in this time of great need
- Thoughtful COVID-19 safety protocols to protect both you and our clients
- Thoughtful volunteer appreciation

Position responsibilities:

- Working a minimum 2hr shift during our regular hours
- Greeting clients at the food bank door and serving them their hampers
- Taking down client information and entering it into the system
- Helping to package pre-made food hampers
- Sanitizing and wiping down surfaces between throughout and between volunteer shifts
- Enforcing guidelines in the food bank
- Day-to-day tasks such as shelf organization, unpacking food donations, bulk food bagging, recycling cardboard, sweeping, removing expired items, etc.
- Maintaining client confidentiality
- Reporting to the Food Bank Coordinator and Assistant Coordinators
• Abiding by all COVID-19 protocols

The ideal food bank volunteer is someone who:

• Possesses friendly customer service skills
• Is able to be empathetic towards clients who are in a tough place
• Has good teamwork and collaboration skills
• Is reliable and able to work independently
• Is able to communicate guidelines, programs, and alternate resources effectively to clients
• Considerate of safety standards in place due to COVID-19
• Relevant experience and/or post-secondary education concerning food security, nutrition, or land and food systems is an asset
• Similar volunteer experience is an asset
• Sponsorship outreach experience is an asset
• Fundraiser planning experience is an asset

To apply: please fill out the following Google form: https://forms.gle/rdH39ty7jYy8iF4D8

Application deadline: May 3rd, 2021 (or until filled) - priority will be given to those who can commit to both the summer and the school year, and we will be contacting qualified candidates as they come in

If you have any questions, please contact the AMS Food Bank Volunteer Coordinator at fb.volunteers@ams.ubc.ca