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Goal 1: Prioritizing Communication and Community Engagement

- Working collectively to seek ways to improve our engagement with our membership in ongoing campaigns, projects, and consultative matters.
- In coordination with the Ad Hoc Committee on Electoral Engagement developing strategies, tools, and campaigns to improve electoral engagement.
- Oversee the successful implementation of new brand guidelines and ensure cross-departmental adoption.

Goal 2: COVID-19 Pandemic Recovery

- Successfully develop, administer, and execute an AMS Restart Plan based on guidance from provincial health authorities and UBC Safety and Risk Services.
- Collaborate with internal and external stakeholders on pandemic recovery campaigns, including prioritizing vaccinations, safe behaviour, and increasing social comfortability with reduced restrictions.
- Prioritizing safe and accessible in-person and hybridized student experiences through events, advocacy, services, and student-facing operations.

Goal 3: Equity, Diversity and Inclusion

- Reviewing the Society’s consultation practices and creating internal guidelines for responsible community consultation, particularly with marginalized communities.
- Cross-portfolio collaboration on priorities outlined by the AMS Equity Plan and developing relevant execution roadmaps.
- Ensuring diverse voices are represented at all levels of Executive activities, including advocacy, campaigns, and projects.
Goal 4: Executive Committee Policy Reviews

- Successfully complete the first policy review cycle of Internal Policies I-17 and I-18 by September 2021.
- Complete policy review cycle of Internal Policy I-5: Communication with the Musqueam Indian Band by April 2022.
AMS President’s Goals

Prepared by: Cole Evans
Goal 1: Strategic Planning, Governance, and Operations

Campaign Promises:

• Conducting an audit of AMS governance systems to make them more efficient and accessible.
• Creating an internally developed AMS strategic plan to guide all operations, with an emphasis on sub-Executive activities.
• Reviewing AMS electoral procedures to standardize elections and developing more robust mechanisms for candidate recruitment.
• A more accessible AMS Council, with live streamed meetings once back in person and publicly available detailed contact information for student representatives, standardized committee meetings, and accessible materials.
• Pursue a fee restructure referendum to ensure that all student fees are being adequately used and that certain fees without an opt-out option are reviewed regularly.
• Running the first ever AMS Experience Survey to gather valuable data and student feedback on how to improve our services and operations.

ACTION ITEM 1  Develop and execute an AMS Return to Campus Plan starting in June 2021, and until all provincial health restrictions have been lifted.

ACTION ITEM 2  Develop and complete an AMS Strategic Plan by the end of the 2021/22 Fiscal Year.

ACTION ITEM 3  Conduct the first ever AMS Experience Survey to gather valuable data and student feedback on how to improve our services and operations.

ACTION ITEM 4  Continue to pursue AMS Auditorium capital improvements and present a full report to Council with or without funding requests by March 2022.

ACTION ITEM 5  Conduct an audit of AMS governance systems in partnership with relevant stakeholders and present recommendations to Council for approval by November 2021.

ACTION ITEM 6  Evaluating the potential pursuit of a fee restructure referendum in March 2022 with mechanisms for regular review.
Goal 2: Equity, Diversity and Inclusion

Campaign Promises:

• Expand the equity operations of the AMS by creating a dedicated Equity Office with additional staff supports.
• Based on the recommendations of the completed AMS Equity Plan, developing the first annual roadmap to achieve equity goals and targets.
• Creation of a Equity and Inclusion Subcommittee to oversee progress made on the AMS Equity Plan.
• Organizing equity, QPR, and bystander intervention training for both permanent and student AMS staff.

Expand and restructure equity operations in the President’s Office to increase capacity by one staff member and synergize working dynamics.

Develop first-ever annual roadmap to achieve EDI goals and targets based on recommendations and structures outlined in the AMS Equity Plan.

Create an Equity and Inclusion Subcommittee to oversee the progress made on the AMS Equity Plan.

Work to organize relevant professional development and training for staff and Councillors, including bystander intervention training, QPR, procedural fairness training, and more.

Goal 3: Indigenous Presence and Engagement

Campaign Promises:

• Continuing to work with the Indigenous Committee and other stakeholders on the commissioning of various Indigenous public art projects in the AMS Nest.
• Working with the Indigenous Committee to build capacity and find ways to make indigenous student participation more accessible.

Conduct exploratory work around transitioning the Indigenous Committee into a fully-independent constituency of the AMS.

Develop and execute a plan to commission Indigenous art installations in the AMS in partnership with Musqueam and other relevant stakeholders.
Plan and execute first-ever Indigenous-focused month of campaigns at the AMS and develop strategies to see its continued success.

**Goal 4: Community Engagement**

**Campaign Promises:**

- Reviewing AMS electoral procedures to standardize elections and developing more robust mechanisms for candidate recruitment.
- Expanding AMS presence in first-year orientation programming, including available Canvas modules and other avenues of engagement to enhance organizational accessibility.
- Creating a cross-campus collaboration group to share ideas and approaches to events and engagement on campus.
- Continued investments in marketing, communications, and promotions to ensure students are kept up to date on AMS activities and have easy access to information.

**ACTION ITEM 1**

Work with the Ad Hoc Committee on Electoral Engagement to identify and address areas for improvement in all elections, specifically relating to voter turnout and candidate recruitment.

**ACTION ITEM 2**

Identifying ways to expand AMS presence in first-year programming in areas such as orientations, Imagine Day, UBC-wide Canvas courses, street teams, and robust community outreach.

**ACTION ITEM 3**

Continued investment of resources in improving and synergizing AMS marketing and communications, including the execution of new brand guidelines and integration of AMS Events into the larger brand structure.

**ACTION ITEM 4**

Establishment of a cross-campus collaboration group to facilitate conversations with campus-life focused groups.
AMS VP Academic and University Affairs’ Goals

Prepared by: Eshana Bhangu
Goal 1: Remote Invigilation

Campaign Promise(s): Work to eliminate algorithmic remote invigilation softwares that raise massive equity concerns and ensure the replacement is an equitable one.

- **ACTION ITEM 1**: Work with Senators for a motion to restrict usage of algorithmic remote invigilation softwares (COMPLETED - Senate Policy Created).
- **ACTION ITEM 2**: Work with university leadership (VPA office) to ensure we have an equitable replacement for Proctorio. We represent the AMS on LTLT (Learning Technology Leadership Team) and will work to provide strong representation.

Goal 2: Affordability

Campaign Promise(s): Creating an affordability plan to determine long term commitments needed from the university, opposing general tuition increases, making submissions on meaningful allocation of student money.

- **ACTION ITEM 1**: Serve on the Affordability Plan Task Force to provide strong AMS representation.
- **ACTION ITEM 2**: Engage with the University Executive as they allocate the $18 million incremental tuition revenue. Make a submission on how to allocate the incremental revenue so that it addresses the current needs and challenges of students.
- **ACTION ITEM 3**: Focus advocacy efforts on UBC Campus Vision 2050 the review of the Land Use Plan.
Goal 3: Open Education Resources (OERs) and Digital Learning Materials

Campaign Promise(s): Create a policy to cap the cost of digital learning materials.

**ACTION ITEM 1**

Work with student senators and the chair of Senate Teaching and Learning Committee to create an enforceable policy out of the principles on the cost of digital learning materials.

**ACTION ITEM 2**

Serve on and work with Open UBC working group, UBC Bookstore, and faculty to ensure there is awareness on open and affordable resources available for students through various channels (SSC, social media of AMS, UBC Communication).

**ACTION ITEM 3**

Running a successful Textbook Broke campaign with high student engagement around the cost of textbooks alongside an Open Champions Award Night to incentivize usage of OERs for faculty.

Goal 4: Indigenous Student Support

Campaign Promise(s): Work to increase retention of indigenous students, and support smooth implementation of the Indigenous Strategic Plan.

**ACTION ITEM 1**

Work with university leadership to ensure that UBC sets numerical admissions targets for indigenous students.

**ACTION ITEM 2**

Match the targets with efforts to exceed them by reaching out to indigenous students in rural areas and severely improving outreach and awareness about the UBC-Langara Transition Program.

**ACTION ITEM 3**

Evaluate and audit if the self-identification feature in admissions is being misused by non-indigenous students.

**ACTION ITEM 4**

Work alongside the President and VPX office to formalize the partnership process with Indigenous students.
Goal 5: Return Back to In-Person Learning

**ACTION ITEM 1**
Pushing to expand rapid testing eligibility to cover all UBC students.

**ACTION ITEM 2**
Advocating for increased resources for lecture capture technology for accessible learning as we go in person. Working with the VPA office to encourage greater usage of the technology by instructors.

**ACTION ITEM 3**
Ensuring that students who are unable to be present in Vancouver due to various issues such as visa problems, immunocompromised family members, etc. still have access to quality education and are receiving equitable treatment:
- Working with faculty to ensure students aren’t being forced to write exams in the middle of the night if they are enrolled in an online course
- Working with faculty to ensure that students have access to alternative exam formats if they are genuinely unable to make it to campus to write an in-person examination

Goal 6: Mental Health

**Campaign Promise(s):** Advocate to increase resourcing to counselling offices to improve quality and capacity, and more compassionate Concessions Policies under Senate.

**ACTION ITEM 1**
Increase spaces and personnel to support students mental health well-being (physical spaces in person).

**ACTION ITEM 2**
Advocating for more compassionate senate concession policies.
Goal 7: Food Insecurity on Campus

**ACTION ITEM 1**
Ensuring that more financial resources are allocated towards the UBC Mealshare program. The Mealshare Program gives students that are facing food insecurity $100 on their students’ cards. It is totally anonymous and limits the stigma of going to a food bank.

**ACTION ITEM 2**
Helping students who find themselves making the tough choice between paying bills and buying food by offering.

**ACTION ITEM 3**
Running a campaign to reduce social stigmas around seeking support for food insecurity and encouraging the usage of the AMS Food Bank.

Goal 8: Sexual Violence & Safety

**Campaign Promise(s):** Strongly advocate to improve safety on campus with growing concerns these days—students must be supported and safe by the place they choose to call home.

**ACTION ITEM 1**
Ensuring smooth implementation of the recommendations by SASC to improve policy SC17 to improve the support we offer to survivors.
- Making the policy trauma informed
- Ensuring that we are approaching in a survivor-centric manner
- Ensuring and expediting clear jurisdictions to support UBC students and get rid of ambiguity
AMS VP External Affairs’ Goals

Prepared by: Saad Shoaib
Goal 1: Transparency and Accountability

Be more transparent and accountable.

**Campaign Promise(s):** Provide students with updates on the operations and advocacy of the Office of External Affairs in a brief, concise, and informative manner; work with the Vice-President Academic and University Affairs to host town halls where students can learn more about the AMS’ advocacy and voice their concerns.

1. Work with AMS Communications to ensure that quarterly updates are being posted on the AMS’ social media accounts with regards to the operations and advocacy of the Office of External Affairs.

2. In coordination with the Vice-President, Academic and University Affairs, host at least one (1) town hall where students can engage with the AMS’ advocacy and voice their concerns.

Goal 2: Housing Affordability and Tenancy Rights

More affordable housing and more rights.

**Campaign Promise(s):** Work towards the construction of [an] AMS co-op housing by furthering the proposed feasibility study; push the provincial government to invest $450 million into the creation of more student housing.

1. Continue to work in coordination with student unions from across the province on the Leading Practices Subcommittee to ensure that student housing providers are conferring rights on student tenancy.

2. Commission a campaign in Fall 2021 conducting outreach and engagement for a potential AMS co-op housing project.

3. Include recommendations in the AMS’ BC Budget 2022 Consultation Submission for increased funding towards non-profit student housing initiatives.

4. Include recommendations in the AMS’ BC Budget 2022 Consultation Submission for the renewal of financing options for student housing providers to ensure the creation of student housing.
Goal 3: Student Financial Aid

An equitable and affordable post-secondary education.

Campaign Promise(s): Advocate for the complete removal of federal student loan interest rates by utilizing precedents established by the government’s COVID-19 recovery policies; make certain that graduate students are included in the eligibility criteria of the BC Access Grant; advocate for increased investments into the BC Access Grants in understanding for the accessibility of post-secondary education as a component of COVID-19 recovery.

ACTION ITEM 1
In coordination with UCRU's advocacy objectives, ensure the inclusion of advocacy around the removal of interest rates on federal student loans in UCRU's federal advocacy goals for the year of 2021/22.

ACTION ITEM 2
Include recommendations to the provincial government, in coordination with the Graduate Student Society (GSS), as a part of the AMS-GSS Lobby Week for increased investments towards the BC Access Grant and the inclusion of graduate students in the needs-based grant.

ACTION ITEM 3
Partner with the GSS to make certain that the BC Graduate Scholarship is expanded to non-STEM disciplines through continuous submissions to the Ministry of Advanced Education throughout the year.

Goal 4: International Student Support

Stronger support for international students.

Campaign Promise(s): Use the provincial government’s commitment of “strengthening the tuition limit policy” towards establishing tuition increase predictability measures for international students; push the federal government to allow international students to count full-time and entrepreneurial experience as eligible work experience for permanent residency by amending the Canadian Experience Class Express Entry (CECEE) qualification guidelines.

ACTION ITEM 1
Continue to meet with the Ministry of Advanced Education, Skills, and Training with regards to the Minister’s mandate on “strengthening the tuition limit policy” while meeting with student unions from across BC to clarify the provincial government’s commitment with regards to international post-secondary students.

ACTION ITEM 2
Work with UCRU throughout Fall 2021 to ensure that international student fast-tracked permanent residency is a priority for the organization in terms of advocacy to the federal government.
Goal 5: COVID-19 Recovery

A student-centric recovery from this pandemic.

Campaign Promise(s): Advocate for increased investments to the Canada Summer Jobs program to effectively warrant better development of Canada's future workforce; work with student unions across the province to establish an annual province-wide student survey to collect data on issues of affordability, accessibility, equity, diversity, and inclusion; work with the provincial government on their funding review of post-secondary operating grants to make certain that the student perspective is taking into account; lobby the provincial government to establish a COVID-19 recovery renter’s rebate that is inclusive of students.

**ACTION ITEM 1**

Work with stakeholders at UCRU to develop student employment-centred advocacy goals throughout Fall 2021 to ensure that students are receiving increased employment opportunities through federal programs such as the Canada Summer Jobs, Student Work Placement, and Youth and Skills Strategy programs.

**ACTION ITEM 2**

In coordination with student unions across the province, scope the possibility of a province-wide survey which would be intended to collect data on issues of affordability, accessibility, equity, diversity, and inclusion by January 1, 2022.

**ACTION ITEM 3**

Ensure that the provincial government continues to prioritize the post-secondary operating grant review by following up with provincial officials regarding the timeline, structure, and scope of the review.

Goal 6: Student Safety and Wellness

Mental health resources and sexual violence prevention.

Campaign Promise(s): Work with provincial partners to advocate for provincially-mandated extended minimum standards for sexual violence policies at universities and colleges across [BC]; lobby the provincial government to provide increased funding towards the creation of sexual violence prevention offices; consult students on the effectiveness of provincial mental health resources such as Here2Talk; work with the provincial government towards the improvement of existing mental health support programs.

**ACTION ITEM 1**

Include recommendations in the AMS’ BC Budget 2022 Consultation Submission for increased funding towards post-secondary sexual violence prevention initiatives along with resources to support the cementation of the 11 minimum standards in the Sexual Violence and Misconduct Policy Act.
Goal 7: Climate Action

A clean environment for a better tomorrow.

Campaign Promise(s): Push for the expansion of the CleanBC Initiative to make certain that the province is meeting the appropriate emission reduction standards; partner with student groups to transform the AMS’ provincial advocacy towards better climate action; work with UCRU (U15 Student Unions) to advocate that the federal government meet its emission reduction targets.

ACTION ITEM 1
Work towards the publishing of a climate action strategic plan on external advocacy by October 15, 2021.

ACTION ITEM 2
Use the results of the UCRU Climate Survey to determine the direction of federal advocacy on climate action.

Goal 8: Transit Solutions

Reducing commute times and adapting to affordability needs.

Campaign Promise(s): Work with the UBC Rapid Transit team to achieve the required milestones in building the Skytrain-to-UBC; advocate through the U-Pass Advisory Committee (UAC) to ensure Translink makes the U-Pass more affordable and accessible for students under the circumstances of the COVID-19 pandemic.

ACTION ITEM 1
Continue to meet with UBC Rapid Transit to determine the scope of advocacy regarding the Skytrain-to-UBC including but not limited to lobbying Translink’s Mayors’ Council.

ACTION ITEM 2
Work with the UAC throughout the summer to ensure increased exemption limits for the U-Pass for Fall 2021 to make certain that students not able to attend in-person instruction are being given the option to exempt from the program.
**Goal 9: Indigenous Student Support**

*Improving access to education for Indigenous students.*

**Campaign Promise(s):** Advocate for the expansion of the tuition waiver program to all former Youth-in-Care; push for increased funding towards the Post-Secondary Student Support Program (PSSP); make certain that Indigenous representatives are a part of the AMS’ provincial and federal lobbying teams; work with Indigenous students and the VP Academic and University Affairs to create an equitable and involving consultation process.

- **ACTION ITEM 1** Work with Indigenous representatives, students, and staff, to understand the concerns of Indigenous students with regards to provincial and federal student financial aid.
- **ACTION ITEM 2** Include Indigenous student representatives as a part of the AMS’ provincial and federal lobby weeks.
- **ACTION ITEM 3** Work alongside the Office of the President and the Vice-President, Academic and University Affairs towards the creation of a formalized partnership process with Indigenous students.

**Goal 10: Equity-based Grants**

*Supporting marginalized communities and students.*

**Campaign Promise(s):** Continue to explore the landscape of equity-based grants to ensure that students from marginalized backgrounds are being equitably funded to pursue a post-secondary education.

- **ACTION ITEM 1** Renew the partnership with SEEDS through the AMS-SEEDS Memorandum of Understanding by May 2021.
- **ACTION ITEM 2** Establish a research program with faculty and students to investigate the financial barriers that students from marginalized backgrounds face when pursuing a post-secondary education.
- **ACTION ITEM 3** Publish a revised policy paper to advocate for the establishment of equity-based grants on a provincial level by April 15, 2022.
AMS VP Finance’s Goals

Prepared by: Mary Gan
**Goal 1: Mental Health Subsidy**

A low-barrier subsidy for students in financial need. While UBC offers free counselling services, many students seek external counselling services—who charge upwards of $100-150 a session. Coupled with the AMS/GSS Health and Dental Plan coverage of $1,000 for mental health support services, it is still difficult for students to afford more than 5-6 sessions unless if they are willing to pay out-of-pocket.

**Campaign Promise(s):** Work with both Studentcare and the GSS towards implementing a low-barrier mental health support subsidy for students. Allow students to maximize their Health and Dental coverage.

**ACTION ITEM 1**

Work with Studentcare and the AMS Managing Director to determine the exact value of available funding for a Mental Health Subsidy.

**ACTION ITEM 2**

Consult with at least three (3) groups on campus by December 2021, such as UBC Hospital, to collect perspectives and advice on the implementation of a low-barrier subsidy.

**ACTION ITEM 3**

Consult the Senior Student Services Manager on the potential collaboration between AMS Services and Studentcare to administer the subsidy.

**Goal 2: Mental Health Support Provider Network**

A network of affordable mental health support providers.

**Campaign Promise(s):** Research the implementation of a mental health support provider network, where students would be able to visit a partner provider with Studentcare who would offer discounts on mental health support services. The Plan already has a Dental health-care network which allows students to receive discounts on dental services (ex. 20% off preventive services) at hundreds of dental offices in the Lower Mainland.

**ACTION ITEM 1**

Conduct research with Studentcare and reach out to provider offices to gather at least fifteen (15) potential partner providers in the Lower Mainland.
Goal 3: Canvas Learning Hub for AMS Treasurers

A singular for all 300+ AMS club/constituency Treasurers.

Campaign Promise(s): Establish an AMS Finance hub on Canvas - where AMS treasurers can undergo treasurer authorization, receive extensive training on the AMS Financial system, find answers to common questions, stay connected with the AMS Finance team, and find important documents within seconds.

- **ACTION ITEM 1**: Upload at least three (3) workshop videos on topics including: club/constituency budgeting, AMS Financial tools (ex. Sharepoint and Trial Balances), utilizing club/constituency operational surpluses.

- **ACTION ITEM 2**: Completely digitize Treasurer Authorization and Orientation so that it can be completed 100% remotely via Canvas, and have 100% of treasurers enrolled in the course.

- **ACTION ITEM 3**: Revise Treasurer Authorization to include a mandatory knowledge-testing quiz to ensure that treasurers have mastered the knowledge needed to successfully conduct their duties.

- **ACTION ITEM 4**: Centralize all AMS Financial Forms, Procedure Guides, and Credit Card policies on the Canvas Course.

Goal 4: Improved Transparency of AMS Finances

Increased clarity and comprehension of the AMS Budget.

Campaign Promise(s): Make the AMS Budget and quarterly reports much more comprehensive to the student body by presenting information in digestible formats.

- **ACTION ITEM 1**: Work on and release a Financial Summary report for the AMS Budget by September 2021 that summarizes the AMS Budget so students are able to gain understanding of the AMS budget without having to read complex multi-tab budgets with hundreds of account codes and numbers.
Goal 5: Assessment of AMS Fees

**Campaign Promise(s):** Assess the impact, usage, and affordability of all AMS fees and pinpoint which fees can be reduced or eliminated. Put affordability at the forefront and ensure that the amount of student fees collected is reasonable.

**ACTION ITEM 1**
Assess the impact of all AMS fees by January 2022 and determine whether any fees can be reduced or eliminated for the 2022-2023 term.

**ACTION ITEM 2**
Consult with any fee-receiving groups whose fees could be reduced or eliminated and determine new fee values.

Goal 6: Increase Funds, Subsidies, Opt-in/ Opt-Out, Health and Dental Plan Awareness and Usage

*Increase awareness of the AMS financial support services and the H&D Plan, including funds and subsidies.*

**Campaign Promise(s):** Work with the AMS Communications department, AMS Clubs and constituencies, and AMS Administration portfolio to increase awareness of AMS financial support avenues - in turn increasing usage. Work with Studentcare to promote H&D Plan.

**ACTION ITEM 1**
Work with the AMS Communications department to roll out a campaign beginning September 2021 to promote AMS funds/grants, subsidies and opt-in/opt-outs for AMS fees so students are aware of the financial support and subsidy deadlines.

**ACTION ITEM 2**
Reach out to at least five (5) constituencies and collaborate on a promotion campaign to promote AMS club and student grants to students.
**ACTION ITEM 3**
Collaborate with the AMS Administration Portfolio to incorporate promotion of all AMS funds into Club Newsletters, Club-related events, and AMS Club-related Campusbase/Canvas platforms.

**ACTION ITEM 4**
Work with Studentcare to release a campaign in Fall 2021 promoting the AMS/GSS Health and Dental Plan and how to access it.
AMS VP Administration’s Goals

Prepared by: Lauren Benson
Goal 1: Support Clubs Beyond the Pandemic

Guiding them beyond COVID-19.

Campaign Promise(s): Create a Clubs Recovery Benefit from the Clubs Benefit Fund to support membership and club operations during straining times, with a primary focus on getting clubs back up on their feet. This benefit will:

- **ACTION ITEM 1**: Empower all club executives with online resources, so they can effectively navigate hybrid and in-person events this year. Video tutorials on how to use Campusbase, Zoom, and other materials will be available on the website.

- **ACTION ITEM 2**: Continue the usage of the Video Conferencing Grant in September, and widening its applicability beyond Zoom to communication platforms such as Slack and Microsoft Teams.

- **ACTION ITEM 3**: Provide clubs with COVID-19 safety materials such as masks and hand sanitizers, if applicable.

Goal 2: Effectively Utilizing CampusBase

Creating an online space that is both safe and engaging.

Campaign Promise(s): Educate students and club members on how to navigate CampusBase, draw more engagement to the platform, and ensure that student security is always a priority. This will happen by:

- **ACTION ITEM 1**: Enforcing all necessary measures of privacy and protection such as restarting the Admin and IT security group, heavily involving the AMS IT department, and keep students well-informed of security measures being taken.

- **ACTION ITEM 2**: Drive engagement and awareness of the platform by actively tailoring it to the needs of AMS clubs. This includes doing frequent consultation with clubs via our clubs newsletters, and social media platforms.

- **ACTION ITEM 3**: Reconfigure the layout Campusbase and make minor changes to its format to allow for easier and more enjoyable usership.
Goal 3: Communication

Providing transparency and clarity on the projects the Admin portfolio undertakes.

**Campaign Promise(s):** Create a foundational understanding and involvement of the student body in the Admin portfolio by increasing communication and accessibility through AMS channels.

**ACTION ITEM 1**
Create a comprehensive AMS COVID-19 Dashboard accessible to the student body that will keep students informed on pandemic-related support, expectations, and Nest policies, by publishing frequent updates on the website and content that directs to COVID-19 resources.

**ACTION ITEM 2**
Introduce an all-new AMS Accessibility Initiative that ensures AMS content is accessible for all students, by including closed captioning, alternative text for media, high quality audio, and sign-language interpretation where possible.

**ACTION ITEM 3**
Keep the student well-informed of Admin initiatives, and break down barriers of understanding through increased promotion and awareness of campaigns on AMS channels.

Goal 4: Sustainability

Laying down the foundation for a more multi-faceted and open approach to sustainability.

**Campaign Promise(s):** Broaden conversations surrounding sustainability and exploring innovative projects to empower students to learn more about sustainability.

**ACTION ITEM 1**
A more integrated and inclusive approach to sustainability initiatives. Consult with various stakeholders by creating meaningful, open-minded discussions. This means identifying and notifying stakeholders early in the process, and providing frequent opportunities for feedback and discussion. Working with the equity and inclusion team in sustainability initiatives.

**ACTION ITEM 2**
See through the installation of the sustainability Dashboard in the ISC and the publishing of said metrics on AMS channels.

**ACTION ITEM 3**
Continue to provide students with the sustainability research and materials that support data-driven advocacy such as the Offsetters data and Dashboard metrics, as well as providing this data to Nest tenants and encourage them to be more sustainable.
Support frequent collaboration with SEEDS with a variety of projects such as the Waste Hub, the Thingery, and the Interactive Sustainability Centre.

Work with both AMS equity leads and Indigenous students to explore avenues of less extractive consultation and ways to bring more voices to conversations around sustainability and equity.

**Goal 5: Bettering the Nest**

*Making the Nest a space more reflective of student needs.*

**Campaign Promise(s):** To listen to the needs of students and, through consultation and conversation, make the Nest a space more reflective of what students want.

**ACTION ITEM 1**
To create more inclusive spaces in the Nest such as non-denominational prayer spaces and a sensory room for neurodiverse students.

**ACTION ITEM 2**
Champion the opportunity for student connections by providing second year students with quintessential first year experience, virtually or in-person, dependent on COVID-19. Find ways to educate students on the AMS and what the Nest has to offer in terms of Jumpstart, Clubs Days, and Sustainability.

**ACTION ITEM 3**
Promote inclusivity and convenience of AMS spaces for commuter students. To meet demand, install more microwaves and additional supplies and amenities curated for commuters in the Nest. Specifically, using the Clubs Resource Centre as a space for commuter students to rest, study, and connect with fellow students.

**Goal 6: Improve the Hatch Art Gallery**

*Increase traffic to the Hatch Art Gallery and create space for dialogue around the permanent collection.*

**Campaign Promise(s):** To actively explore ways to increase student awareness and engagement with the Art Gallery as we re-open the space post-COVID.

**ACTION ITEM 1**
Maintain online exhibition formats and create a comprehensive online catalogue of artwork. Rekindle student connections with the Hatch Art Gallery by increasing accessibility to the artwork, which will be pursued by continuing to create legal contracts for artwork and by beginning the digitization process.
ACTION ITEM 2
Create academic dialogue around AMS artwork in the classroom by connecting with faculty to lay the foundation of incorporating the AMS art collection into course curriculum.

ACTION ITEM 3
Draw increased awareness to exhibitions via coffeehouse nights, social functions, and meet-the-artist nights as we navigate beyond the pandemic, by working with Hatch managers and staff to create and promote initiatives via the AMS platforms, dependent on provincial COVID-19 guidelines.
AMS Student Services Manager’s Goals

Prepared by: Mitchell Prost
Goal 1: Continued Development of the AMS Housing Service

In the 2013, 2017, and 2020 AMS Services Review, as well as the 2019 Academic Experience Survey, findings highlighted that among students who have or will likely need to seek out off-campus housing options during their time at UBC, the majority identified a lack of support services in this area. This past year, the AMS made significant progress on the creation of an AMS Housing Service to support students with off-campus housing needs. Among the potential components of this Service requested by students (as indicated in the 2019 AES and the AMS Housing Service Feasibility Study), this Service could provide:

- A database of rental postings;
- Assistance with determining fair rent prices;
- Information about tenant rights;
- Lease Reviewing Services;
- Advertising Sublets to students;
- Assistance with finding roommates;
- Assistance with landlord disputes;
- and others.

This year, the AMS will aim to continue the development and implementation of the AMS Housing Service.

**ACTION ITEM 1**
Volunteer team development and recruitment completed over the summer.

**ACTION ITEM 2**
Open housing peer support services for the beginning of term 1.

**ACTION ITEM 3**
Develop a functional housing database for UBC students by April 2022.
Goal 2: Increase Engagement for All the Services

One of the greatest challenges in providing services to students is making sure that they are aware of them. Historically, communication of the AMS services have been primarily through social media, physical media, and word-of-mouth. This year, the AMS Services will work to enhance our engagement with students.

Create a comprehensive marketing and outreach plan for the AMS Services that is well used.

See a 15% increase in usage of all services, excluding the AMS Food Bank.

Grow the new AMS Services account to 3000 followers by April 2022.

Goal 3: Streamline AMS Services Training, Staff Onboarding, Hiring, and Transition Processes

The AMS Services’ greatest asset is its staff that work tirelessly to provide peers with impactful services. With 60+ student staff and 125+ volunteers, effective training, onboarding, hiring, and transition is necessary to ensure an effective delivery of the AMS Services. In order to build a cohesive and competent team, incoming and continuing staff need systems in place to support them with these needs.

Continuing team and professional development opportunities offered to AMS Services staff and volunteers throughout the year.

The creation of a new staff onboarding Canvas course for AMS Services student staff and volunteers.

Creation of an effective hiring plan for the April 2022 staff turnover that ensures effective communication with interviewees.

Implementation of a quarterly transition report system that will facilitate the creation of comprehensive transition materials that will be provided to incoming staff before their terms begin.
Goal 4: Implement the Recommendations of the 2019-20 Services Review

The needs and demands of students are ever-changing and AMS Services ought to be able to adapt to these changes. With this goal in mind, the 3rd triennial Services Review was completed in early 2020, and contained numerous recommendations for ways in which AMS Services could improve its operations and structures based on thorough data analytics and comparisons of our Services to others at UBC and throughout Canada. Thus, the AMS Services leadership team aims to implement all recommendations as outlined in the Review.

Key Performance Indicators: see the 2019-2020 Services Review for specific KPIs and recommendations.

Goal 5: Continue Cross-Campus Collaboration on Food Security Initiatives

AMS Services is currently heavily involved in food security initiatives at the Vancouver campus, primarily through our Food Bank and the Acadia Park Food Hub program. Over the past several years, usage of the Food Bank has seen significant increases, especially during the COVID-19 pandemic. Because of this, capacity both physically and operationally has become limited. The AMS Services leadership team aims to align our capacity as a student-run organization with the resources we have to deliver our services.

**ACTION ITEM 1**
Explore options for increasing the physical and operational capacity of the AMS Food bank within the limits of what is feasible for the AMS as a student-run organization.

**ACTION ITEM 2**
Develop partnerships with university stakeholders to share responsibility for campus food security on projects such as the Acadia Food Hub.

**ACTION ITEM 3**
Continue to work on campus groups designated to find solutions for campus food insecurity issues.
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