PRESENTATION OVERVIEW

1. Utilization + Interaction Overview
2. Operational Overviews
3. Financial Overview
4. Cost-per-interaction
UTILIZATION + INTERACTION OVERVIEW

• AMS Advocacy: 132
• AMS eHub: 78
• AMS Food Bank: 2770
• AMS Housing: 46
• AMS Peer Support: 74
• AMS Safewalk: 193
• AMS Tutoring: 297

• AMS Services Total: 3590
AMS Advocacy

Core Activities:
• Assisted many students with various student support initiatives
AMS eHub

Core Activities:
• Ran mentor sessions to support student entrepreneurs
• Hosted networking sessions to bring together student entrepreneurs from various backgrounds
AMS Food Bank

Core Activities:
• Provided emergency food relief to many students, staff, and faculty in need
• Ran multiple programs to further support food security on campus
• Worked with various UBC staff and faculty on food security related-topics
AMS Housing

Core Activities:

• Fully launched the support branch in September 2021
• Offered 1-1 in-person and virtual support for students facing off-campus housing-related issues
OPERATIONAL OVERVIEW

AMS Peer Support

Core Activities:
• Ran multiple in-person and virtual programs that address a variety of mental-health related topics
• Support students by providing free and accessible peer-to-peer support sessions virtually
• Created and published several mental health resources on social media
AMS Safewalk

Core Activities:
• Onboarded two new shuttles to transport students around campus
• Continued to support students with walking transfers
AMS Tutoring

Core Activities:
• Ran group tutoring sessions virtually and in-person at the Nest and in first year residences
• Offer appointment-based 1-1 tutoring sessions through our partner app Nimbus
• Collaborated with various undergraduate constituencies to run review sessions
FINANCIAL OVERVIEW

3Y YTD Actuals: AMS Services

Expenditure (CAD)

Service Name

Senior Manager
Student Services

Student Service Manager

Housing
eHub

Food Bank

Tutoring

Advocacy

Safework

Peer Support

SASC

2021/22 YTD
2020/21 YTD
2019/20 YTD
## Cost-Per-Interaction*

<table>
<thead>
<tr>
<th>AMS Service</th>
<th>Approx. Expense</th>
<th>Utilization</th>
<th>Cost-per-interaction</th>
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<tbody>
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<td>AMS Advocacy</td>
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<td>$66.29</td>
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<td><strong>3590</strong></td>
<td><strong>$69.72</strong></td>
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</tbody>
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*Does not include revenues*
Thank you!