AMS Safewalk Policy

Safewalk is available to anyone and everyone on campus, including (but not limited to) students, faculty, staff, and visitors.

The following policies will help maintain discretion and smooth working conditions.

- Safewalk callers are limited to 2 transfers per night with a minimum of 30 mins from the time their first transfer is completed.
- Any client wishing to cancel their transfer needs to do so before the team arrives at their destination.
- There is no eating or drinking in the vehicles (aside from water).
- Clients must be honest with the supervisor regarding whether or not they are traveling alone, as well as disclosing any information that could put the client(s) or staff at risk.
- Safewalk reserves the right to deny service to clients traveling in a group to the same destination. Our priority is to clients traveling alone. (If clients are going to separate locations it is ok)
- Safewalk has a no touch policy. This means that Safewalk staff are not required to carry any luggage that you might have with you.
- If a client is unable to consent to a transfer on their own then they cannot be granted a walk. This is a liability issue for any staff member who goes ahead and takes the client.
- Safewalk has a non intervention policy that restricts staff from getting involved with anything that might put clients or other members in harms way. If you see something report it, but do not get involved.

Should any of these policies be ignored or abused, the client will receive a “flag” on their name.

In regards to the flagging of clients, Safewalk has a suspension policy that has been put in place as of November 1st, 2016.

- Three flags under a clients name will result in a one week suspension from the service.
- If a client receives another flag after their suspension, they will be suspended for the remainder of the term.
- Flag system resets after every term (4 month period).