

Office of the Senior Manager, Student Services

Report to Council, 12 October 2022

AMS Food Bank

- Food Bank usage in August and September was incredibly high
- August usage was over twice as much as seen in 2021, with 1,026 visits
- High usage and lower funding from UBC has forced us to make difficult decisions, including reducing the variety of food available by 2/3
- We are also considering referring our UBC Staff clients to other local food banks and making the AMS Food Bank student-only
- We are exploring all types of funding and partnership opportunities to help both increase funding and make our existing funding stretch further. We are currently facing a budget shortfall of over \$100,000 to meet current demand.

Safewalk

- One of our electric Safewalk vehicles (Safety McSafeFace) sustained some damage that makes it un-drivable. As a result, we are down to walking teams only at the moment
- It looks like someone rear-ended the vehicle while it was parked between Wednesday and Thursday's shifts. The back bumper is crushed into one of the wheels.
- We are looking to get it repaired ASAP and have requested that Campus Security review the footage in the parking garage to help identify what happened for our insurance claim.

Tutoring

- Tutoring has had an incredibly popular start to the year. They are stretching the capacity of their current space in the Nest, so we may have to look to expand to other rooms as well.

SASC

- Increase in service uptake on both the support and education end of things. Very busy time and folks are working very hard!
- New hires - New Assistant Manager, new team of Educators, Support Team is now fully staffed
- Support Groups - Roots & Resilience starts in a few weeks and Peer Support Group has started
- We are set to have 2 practicums students offering free counselling using the SASC space for Fall and Winter - just getting the details sorted
- Our coffee sleeves + social media campaign is going on - Things I Wish I Knew. More to come on our Instagram and at booths!
- Did workshops with Execs + Staff and Permanent Staff at the AMS.