

Office of the Senior Manager, Student Services

Report to Council, 15 February, 2023

Advocacy / Housing

- We are in conversations with LSLAP to formalize our relationship with their team, to help us refer students to legal aid more efficiently, as we anticipate a need to refer more students as we continue to attract more off-campus housing dispute cases.

Food Bank

- With help from F&B, February is the ‘Add a Dollar’ campaign for the Food Bank in all food outlets.
- Food Bank is delighted to welcome Matthea De La Cruz, a long-time volunteer with the AMS Food Bank, to the Food Bank staff team as the new Assistant Coordinator.
- We have begun receiving weekly food recovery donations from the new Urban Fare in Ielém via our partner, Food Mesh.
- January 2023 was our busiest month ever at the Food Bank, with 1,608 user interactions. This is despite having fewer open days in January (Holiday closures). The previous monthly high was in November 2022, with 1,334 user interactions.
- We are in the process of developing our fundraising efforts for the Food Bank, now that we have additional staff capacity. We are so excited for the bi-weekly Gallery events for fundraisers.

Peer Support:

- Peer Support sessions are now available remotely, in partnership with the group ‘Peer Support’ out of e@UBC.
- The last couple weeks have had incredibly high usage numbers relative to months in previous years. The content of sessions is also escalating in severity.

Safewalk

- We are launching a promotional campaign for Safewalk to raise awareness about the Service.

Tutoring

- Drop in Tutoring has resumed and we are delighted to have launched midterm materials for several courses on the initial draft of our online study materials database.
- Drop in sessions in the Nest have moved to a significantly larger room, around the corner from the old Tutoring room. This has greatly increased our capacity for these sessions.
- Constituencies who would like to get an early start on scheduling mid-term exam review sessions can reach Charlie at tutoring@ams.ubc.ca