

Senior Manager, Student Services

Report to Council, 27 September 2023

Food Bank

- € Food Bank is operating as usual. Because of stat holidays in October, we will have two consecutive closure Mondays. To support clients through this period we are planning extra food and menu items for the Thursday between the two Monday closures.
- € We have been experiencing some supply chain challenges with consistently securing pasta (there have been several warehouse outages from our supplier). We are looking to arrange a significant order of pasta from another supplier to help mitigate future shortages.

Peer Support

- € Peer Support has been successfully open for the last couple of weeks. The team have done a number of outreach events, including a painting night and a drop-in Naloxone training event. The drop-in Naloxone training saw over 60 students come by for training and picking up a Naloxone kit.

Safewalk

- € Safewalk is enjoying the results of a successful awareness campaign in September. We have already supported over 2x as many calls this month as September 2022.

SASC

- € Still recruiting for the role of Senior Manager, Student Services.
- € Two new Support Workers have joined the team and are being onboarded.
- € The team is busy for September, with a lot of events and outreach work, including work last week around consent awareness.

Tutoring:

- € Free drop-in tutoring started last week!
- € We have also recently finalized the agreement to continue to work with the UBC BTSP program to offer private tutoring to students in that program, fully sponsored by UBC.