



# 2024 Academic Experience Survey

This year's survey accrued **4148** responses,  
meaning that the **AES record** for number of  
student responses was broken for a **second**  
**consecutive year**

# Survey Overview

General Feelings

Academics & Learning

Professional & Academic Development

Health & Wellbeing

Campus Community Experience

Student Affordability

Housing & Commuting



# General Feelings About UBC

**65%** of students are satisfied with their University experience

**39%** feel like they are receiving good value for their tuition fees

**15%** feel like UBC cares about their feelings regarding tuition costs

# Recommendations

Levels of student satisfaction are concerning - student consultation and engagement must be at the forefront of steps moving forward and given its (student satisfaction) complexity, student issues across diverse areas must be addressed.

# Academics & Learning

Students are satisfied with course expectations and assessments but want more flexibility for assessment dates and weighting

Only **half** of students engage with Indigenous or other culturally distinct perspectives within their degree program

There is a desire (**66%**) to learn more about ways in which to use GenAI to support learning

# Recommendations

There is room for increased engagement with students with respect to leveraging AI in academic spaces.

UBC must commit to increased opportunities for Indigenous and cultural learning across faculties and courses.

# Professional & Academic Development

Only **54%** of students feel like they have adequate information at their disposal when choosing a major.

A mere **43%** feel like they have adequate access to faculty support for degree planning.

Only **53%** of students have heard of the career support services offered by the Centre for Student Involvement & Careers (CSIC).



# Recommendations

Increased student support during degree navigation is imperative.

A baseline expectations with regards to what that support and guidance looks like must be established across all Faculties - the development of degree roadmaps is a good starting point.

Existing resources must be highlighted more effectively, and more University resources should be invested into already successful (but critically resource-lacking) Undergraduate Society Mentorship efforts

# Health & Wellbeing

**34%** of students are currently facing mental health challenges, with the academic pressure of UBC and financial difficulties being the most common contributors

**49%** of students are unaware of mental health resources on campus

Only **30%** of respondents with disabilities are registered with the Centre for Accessibility, and lack of knowledge of how to register and difficulty registering pose barriers to access

# Recommendations

Immediate action is required to address the mental health crisis - Embedded Counsellors must be secured for all Faculties (and numbers must be increased, relative to student enrollment) and increased resources must be invested in resource promotion and staffing (at the Centre for Accessibility and other campus offerings).

# Campus Community Experience

**57%** of students feel a sense of belonging on campus

**73%** of students feel safe on campus at night

Discrimination based upon race (**36%**) and gender (**35%**) are the most common forms experienced

# Recommendations

Work must be done to return student engagement to pre-pandemic levels.

Continued investment into programming critical for campus spirit formation is imperative, alongside development of programming alongside Student societies.

Concerns of (lack of) safety and discrimination must be addressed in a student-focussed manner, with the formation of focus groups and training for those in student-facing positions.

# Student Affordability

**48%** of students experience financial hardship related to tuition costs

Over **50%** of students still paying upwards of \$100 on textbooks annually

Half of students have worried about affording groceries in the last year, and the AMS Food Bank is critical in filling a void, with a **94%** satisfaction rate

Concerns have been expressed about the extent of scholarships and bursaries offered by UBC, with **27%** of International students expressing dissatisfaction about levels of needs-based scholarships available

# Recommendations

The University must continue to take steps to eliminate course costs that students are forced to pay on top of their tuition fees, and resources must be invested for the increased development of OERs.

Greater investments into services that combat food security in a sustainable manner are much-needed, with long-term funding of the AMS Food Bank being particularly imperative.

# Housing & Commuting

**58%** of students experience hardship related to the cost of housing. The sheer cost and limited availability of housing are key contributors

For **71%** of commuter students, one way travel to campus takes more than half an hour



# Recommendations

The University should commit to providing needs-based off-campus housing bursaries, as well as allocate a proportion of on-campus housing on a needs-based basis.

Advocacy towards the timely creation of a Skytrain to UBC is crucial.



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— EST. 1915 —

**Thank You!**